

MySmile® — Your Customized Patient Portal

Your self-service **MySmile personal benefits center** provides quick access to information about your dental coverage. Once you have signed in, **MySmile** is customized to you.

Your Dental Activity

When you view activity for dental visits, the corresponding Explanation of Benefits, services provided, the amount Delta Dental of Washington paid for treatment and how much you may owe will be displayed.

The screenshot shows the MySmile Personal Benefits Center interface. At the top, there is a navigation bar with the Delta Dental logo and the text "Delta Dental of Washington". Below this is a welcome message: "Welcome, MOLLY to MySmile® Personal Benefits Center". The main navigation menu includes "Patient Home", "Your Dental Activity", "Check Your Coverage", "Find A Dentist", and "About Us".

The "Your Dental Activity" section displays a table with the following data:

Date	Name	Services	Amount you owe
3/27/2009	Molly Molar	Endo thrapy-Mlr (...)	\$158.20
3/27/2009	Milly Molar	Prophy-Child (...)	\$44.00

Below the table are links for "View All" and "View all family activity".

The "Check Your Coverage" section includes a "View Family Coverage" link and a list of names: "MOLLY MOLAR" and "MILLY MOLAR".

The "Find A Dentist" section contains a search form with fields for "Dentist Last Name", "Specialty" (with a dropdown menu set to "General Practitioner"), and "Location". It also includes a "Search" button and a link to "Advanced search".

The "Print ID Card" section shows a sample ID card with the following information:

- Program: Delta Dental Premier
- Name: MOLLY MOLAR
- Group Name: Delta Dental of Washington-NonBargaining
- Group Number: 00141-20010
- Member ID: 920063855

Below the ID card is a "Print ID card" link and a "Check Claim Status" section with a "Check your Claim Status" link and a "View Claim Status Demo" link.

The "Questions About Your Plan?" section lists several links: "Frequently Asked Questions", "Dental Benefits Explained", "Glossary of Terms", and "Download a Claim Form". It also includes a "Need Help? Contact us" link.

At the bottom of the page, there is a "Go Paperless!" banner with the text "We can make a difference." and a "Questions? Call Delta Dental of Washington Customer Service at (800) 544-1907, Monday through Friday between 8 am and 5 pm PT." link.

Check Your Coverage

Have an upcoming dentist appointment and unsure about your coverage? Check individual dental benefit coverage, including annual maximum, deductible and more.

Questions?

Research and feedback helped us prepare FAQs, forms and more.

Print ID Card

View and print an ID card right from your own patient portal.

Check Claim Status

Check the status of current claims submitted by your dentist. Retrieve previous claim information for 18 months prior to the current date.

Find A Dentist

To maximize your benefits, choose a network dentist. Use the map to view office locations. Search nation wide by clicking on "search the national directory" link.

Demos

Need help? Most sections have a short demo video for your convenience. Click on the green links to start any demo.