

## Water Use Efficiency Annual Performance Report - 2015

WS Name: YAK CO - TERRACE HEIGHTS

Water System ID# : 06029

WS County: YAKIMA

Report submitted by: *Bill Trout*

### Meter Installation Information:

Estimate the percentage of metered connections: *More Than 75%*

If not fully metered - Current status of meter installation:

*All services are metered with the exception of a service to our well # 4 pump house.*

### Production, Authorized Consumption, and Distribution System Leakage Information:

12-Month WUE Reporting Period: 01/01/2015 To 12/31/2015

Incomplete or missing data for the year? *No*

If yes, explain:

### Distribution System Leakage Summary:

Total Water Produced and Purchased (TP) – Annual Volume	321,166,700 gallons
Authorized Consumption (AC) – Annual Volume	291,495,473 gallons
Distribution System Leakage – Annual Volume TP – AC	29,671,227 gallons
Distribution System Leakage – Percent DSL = $[(TP - AC) / TP] \times 100$	9.2 %
3-year annual average	18.1 %

### Goal-Setting Information:

Date of Most Recent Public Forum: 12/22/2009 Has goal been changed since last performance report? *No*

Note: Customer goal must be re-established every 6 years through a public process

### WUE Goals:

Customer Goal (Demand Side):

*Reduce average day and peak month demands per single-family residence by 3 percent based on the average of the demands over the next 6-year planning period (2009-2014) as compared to the average over the previous 6-year planning period (2003–2008)*

### Describe Progress in Reaching Goals:

Customer (Demand Side) Goal Progress:

1. WUE measures currently being implemented include billing customers on an inclining block rate structure, notifying customers when an unusually high bill is discovered or when the meter leak detector indicates a leak, and providing water conservation tips in bills.
2. Demands were greater in 2015 compared to 2014 but total production was less. This is due to new meters with better accuracy being installed in the fall of 2014 and also more customers. Our unaccounted for water went from 26% in 2014 to 9% in 2015
3. 2014 to 2015 single family residential average day demand is 14. % greater (419 gpd versus 360 gpd) 2014 to 2015 single family residential peak month demand is 18.6% greater (890 gpd versus 724 gpd).

#### **Additional Information Regarding Supply and Demand Side WUE Efforts**

Include any other information that describes how you and your customers use water efficiently:

*There was a decrease in system leakage from 2014 to 2015. System leakage was 9% in 2015, 26 % in 2014, 19 % in 2013, and 17% in 2012,*

*No new supply side WUE measures were implemented in 2015. We have checked supply meters for accuracy and leak testing.*

*Demand Side Goal Progress:*

*Yakima County has installed new meters with an automated meter reading system in 2014. Our AMRs have leak detection capability that flags the reading and lets us know there is a leak. By replacing all meters we will be sure to have accurate meters due to the lack of wear. Most importantly, now that all meters are converted we have the capability to accurately read water consumption system-wide in less than one day, so we can accurately correlate our consumption data to our pumping data. Discrepancies will be more visible, and discovery of leaks will occur sooner.*

*A leak survey was completed in 2008 in the older part of the system that identified five small leaks.*

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