YHC 5-Year Plan Preliminary Assessment Survey Results

21 Responses

Contents

This survey is not the 5-Year Plan Assessment, it is a tool intended to reflect the Coalition's current perspectives and knowledge base. Where appropriate, the responses of survey participants with active engagement in a goal area have been highlighted.

Outcomes and considerations for these results:

- Which survey results have unanimous or overwhelmingly similar responses? What information is needed to verify responses that already point to an answer?
- Where there are differences in survey responses, what might be causing those differences? Who or what entity is the best resource for identifying the true status of each goal?
- Where do the survey results reveal that more information is needed? What data would be useful to make for a successful assessment, and where can it be obtained?
- Which goals (and responsible parties) need to be updated or otherwise changed?

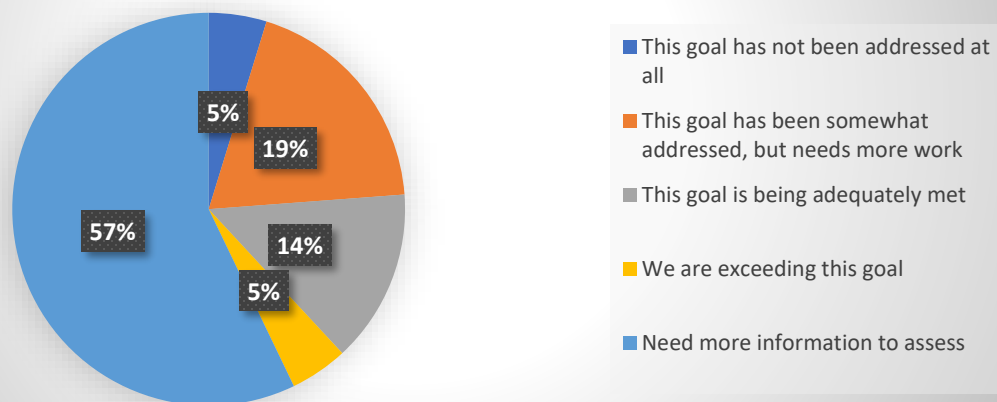# Goal 1: Utilize a Coordinated Entry, Assessment, and Referral System

1.1 Design, implement and utilize an efficient Coordinated Entry System (CES)
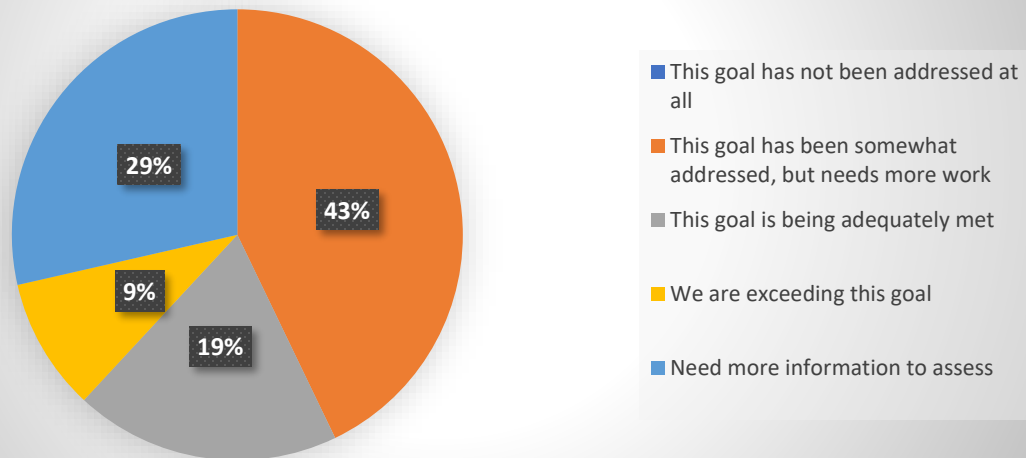
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work — 43%
- This goal is being adequately met — 19%
- We are exceeding this goal — 9%
- Need more information to assess — 29%

Responses from Coordinated Entry participants: This goal has been somewhat addressed, but needs more work (2), This goal has been somewhat addressed, but needs more work (2), We are exceeding this goal (1)

1.2 Simplify personal identification requirements for clients accessing programs and services

- This goal has not been addressed at all — 5%
- This goal has been somewhat addressed, but needs more work — 19%
- This goal is being adequately met — 14%
- We are exceeding this goal — 5%
- Need more information to assess — 57%

Responses from direct service providers: This goal has not been addressed at all (1), This goal has been somewhat addressed, but needs more work (2), This goal is being adequately met (2), We are exceeding this goal (1), Need more information to assess (3)

1.3 Track available housing utilizing the Housing Inventory Chart (HIC)
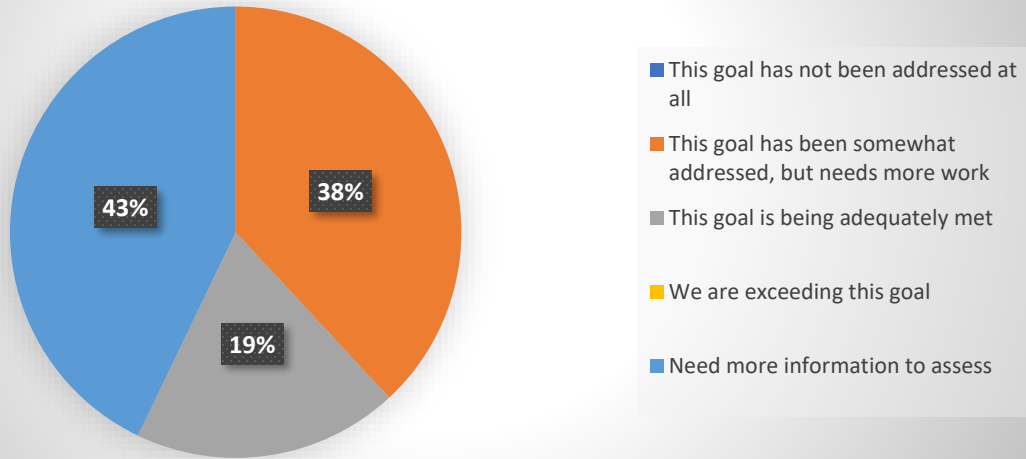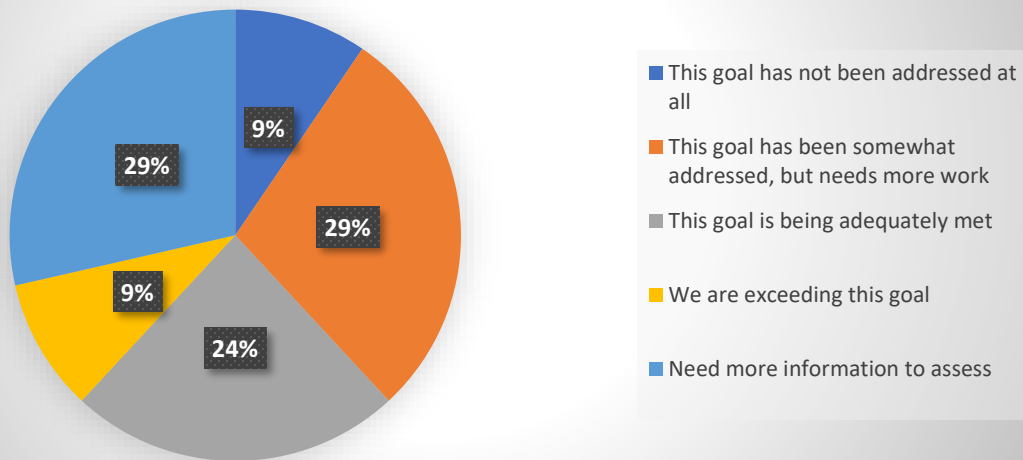

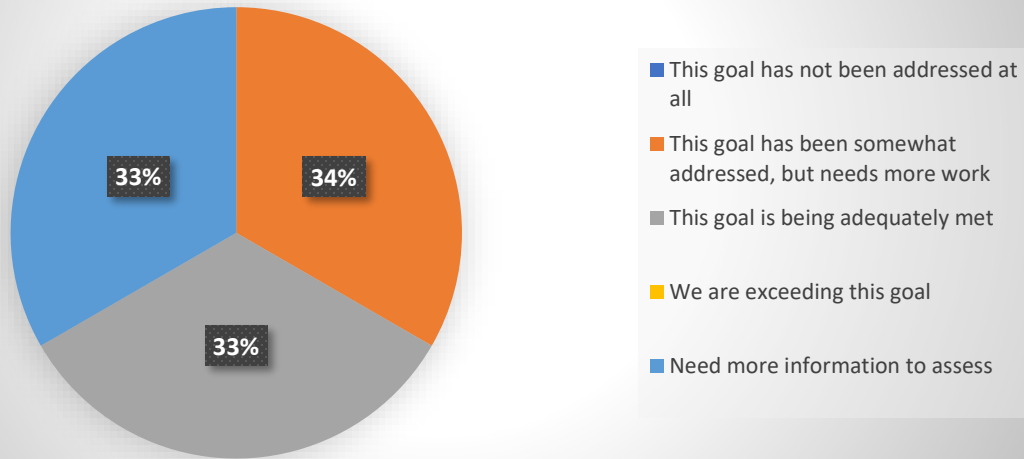
Responses from HIC agencies: This goal has been somewhat addressed, but needs more work (3), This goal is being adequately met (2), Need more information to assess (1)

## 1.4 Tailor centralized intake services to individuals and families in need

Responses from access point providers: This goal has not been addressed (1), This goal is being adequately met (1), We are exceeding this goal (1)

1.5 Direct necessary resources to establish and maintain a successful coordinated entry system

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Pie chart values: 34%, 33%, 33%

Responses from Coordinated Entry participants: This goal has been somewhat addressed, but needs more work (1), This goal is being adequately met (4)

1.6 Use Vulnerability Index (VI-SPDAT) to prioritize services (highest need receives top priority)
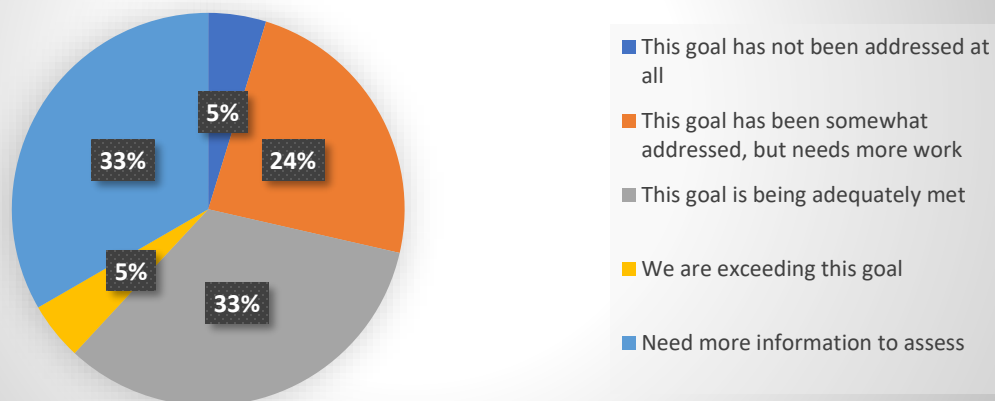
Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Pie chart values: 5%, 24%, 33%, 5%, 33%

Responses from Coordinated Entry participants: This goal has not been addressed at all (1), This goal has been somewhat addressed, but needs more work (1), This goal is being adequately met (3)

1.7 Utilize a Coordinated Entry Entity to provide oversight and maintain a coordinated intake, assessment and referral system.

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Pie values: 5%, 24%, 33%, 38%

Responses from Coordinated Entry participants: This goal has not been addressed at all (1), This goal is being adequately met (3), Need more information to assess (1)

1.8 Ensure provider use of the Coordinated Entry System

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Pie values: 29%, 29%, 9%, 33%

Responses from Coordinated Entry participants: This goal is being adequately met (4), We are exceeding this goal (1)

1.9 Improve outreach to identify homeless clients and encourage participation in services through Coordinated entry.
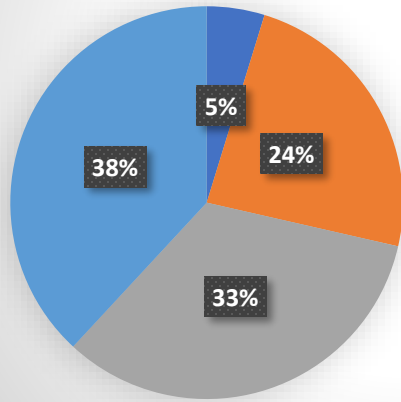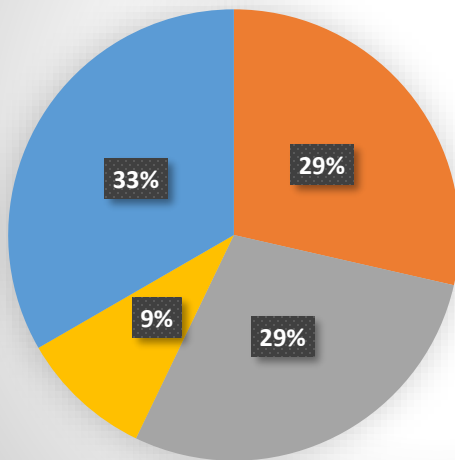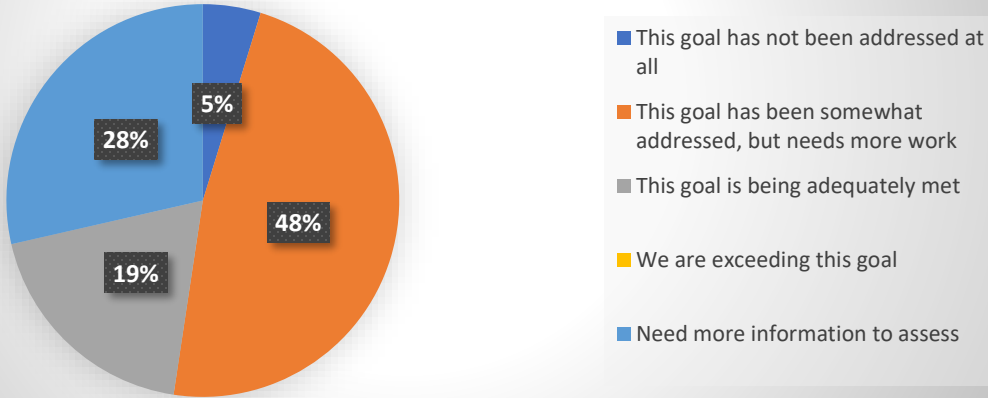

Responses from Coordinated Entry participants: This goal has been somewhat addressed, but needs more work (3) This goal is being adequately met (2)

Goal 2: Coordinate Funding for Homeless Programs

2.0 Provide ongoing information to YVCOG Board of Directors about homelessness and provision of services in Yakima County
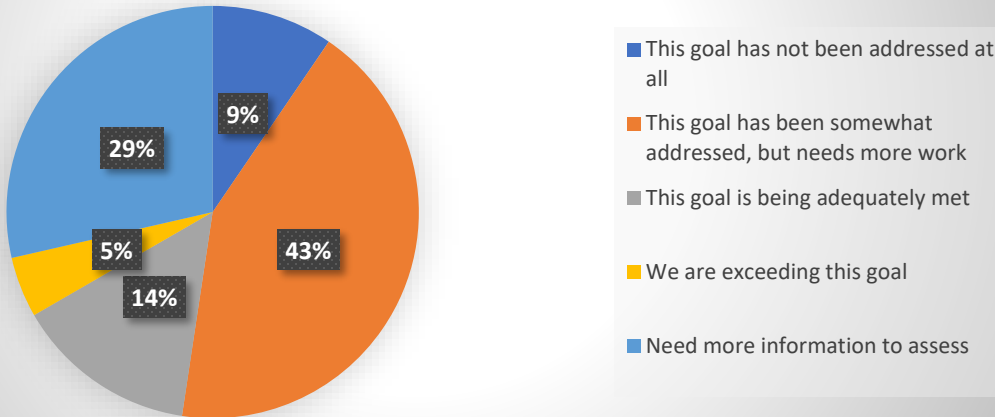
2.1 Develop clear and predictable funding criteria for programs throughout the Valley in order to distribute funds in an equitable manner utilizing a Call for Projects (CFP) and detailed uniform Request for Proposals (RFPs)
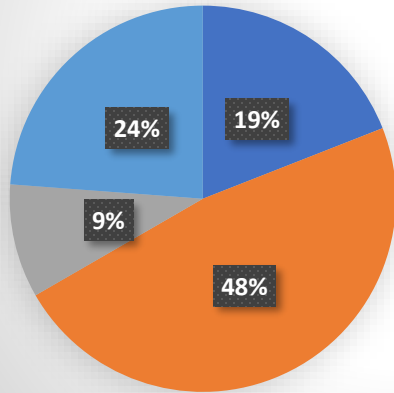
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

19% | 48% | 9% | 24%

2.2 Develop and implement an established cycle for submitting funding requests for programs with a standing calendar of anticipated funding deadlines
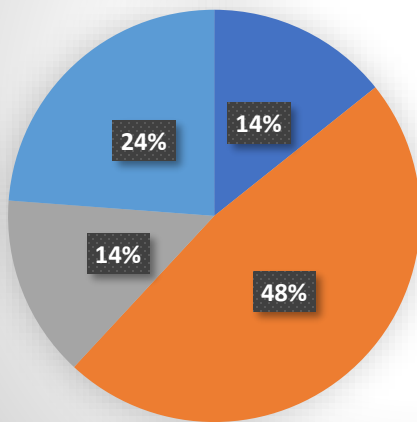
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

14% | 48% | 14% | 24%

2.3 Prioritize funding requests by scoring applications based on a pre-determined rubric to maintain consistency with this 5-Year Plan, as adopted

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

29% 29% 9% 33%

2.4a Respond appropriately to Emergency Situations: Define what qualifies as a "Homeless Emergency (i.e. an UNEXPECTED and potentially dangerous situation)
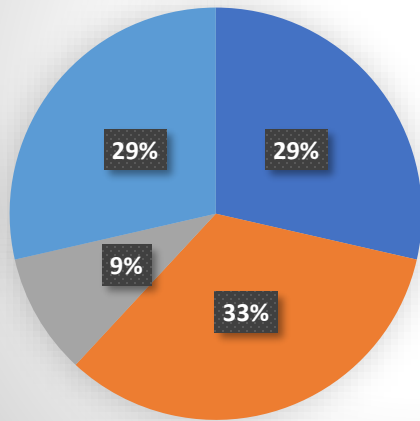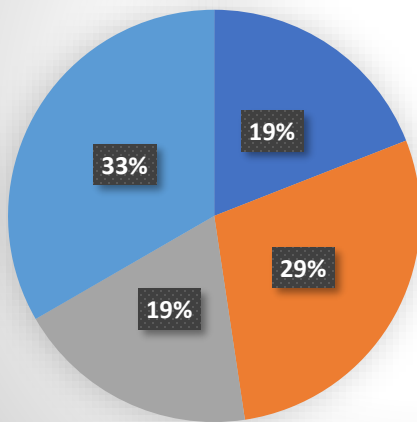

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

19% 29% 19% 33%

2.4b Respond appropriately to Emergency Situations: Develop a Plan that ensures a timely response to emergent community situations that merit immediate funding

- 29% — This goal has not been addressed at all
- 24% — This goal has been somewhat addressed, but needs more work
- 14% — This goal is being adequately met
- We are exceeding this goal
- 33% — Need more information to assess

Goal 3: Develop additional shelter beds with access to services and maintain existing resources

3.1 Support existing shelter programs, including Cold Weather Emergency Shelter

- 9% — This goal has not been addressed at all
- 62% — This goal has been somewhat addressed, but needs more work
- 14% — This goal is being adequately met
- 5% — We are exceeding this goal
- 10% — Need more information to assess

3.2 Encourage increased utilization of existing shelter services when appropriate for individuals

- 29%
- 52%
- 19%

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
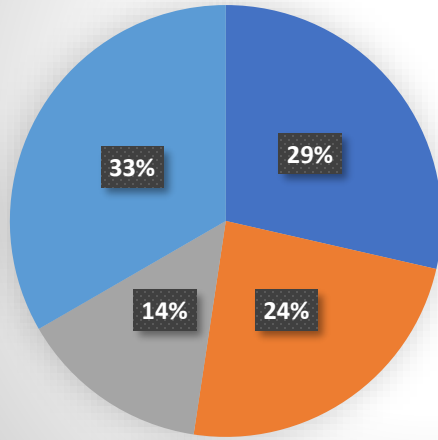- Need more information to assess

3.3 Obtain additional existing indoor location(s) for low barrier shelter

- 24%
- 24%
- 52%

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
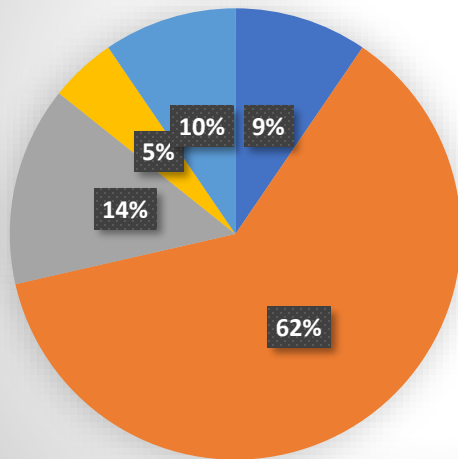- We are exceeding this goal
- Need more information to assess

3.4 Support potential capital projects for building low barrier permanent supportive housing that is in line with this 5-year plan

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
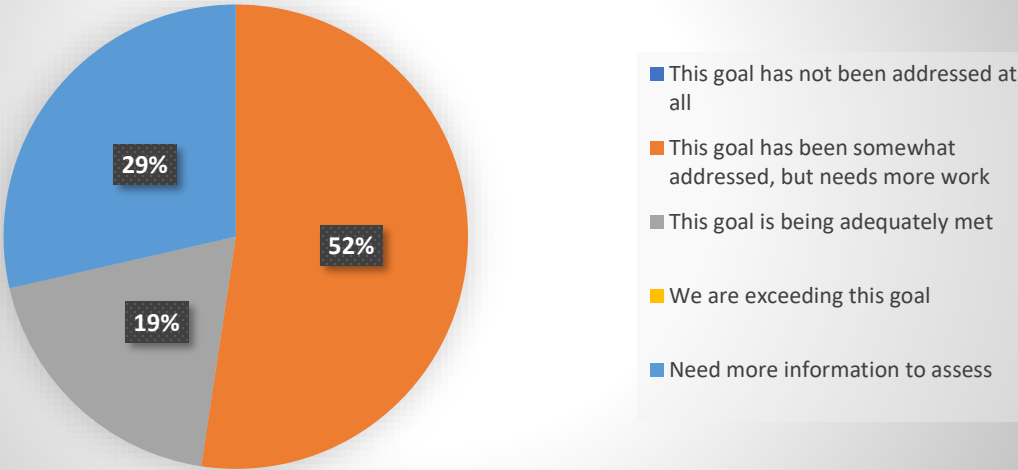- We are exceeding this goal
- Need more information to assess

Values: 33%, 33%, 5%, 29%

3.5 Provide daytime shelter(s) and common areas for homeless persons that create a safe environment
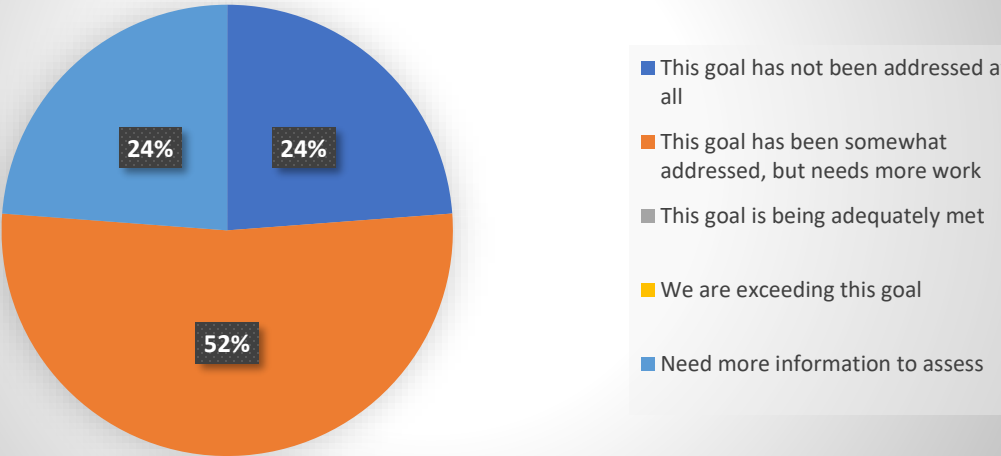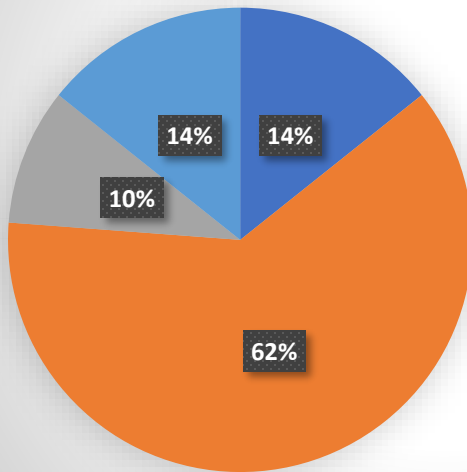

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Values: 14%, 14%, 10%, 62%

3.6 Increase Medical Respite capacity to meet community demands for recuperative care of homeless needing medical oversight

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
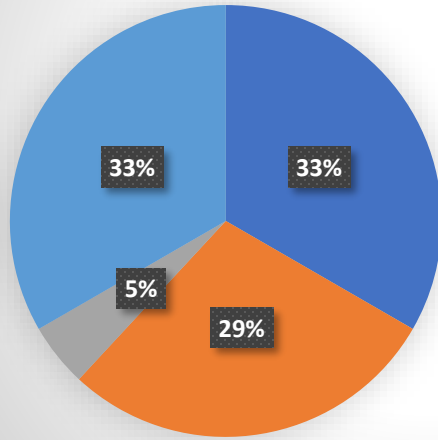- Need more information to assess

14%
24%
10%
52%

3.7 Establish consistent emergency shelter options including interim emergency measures

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

10%
33%
14%
43%

4.1 Work with landlords to gain acceptance to participate in this program with existing housing
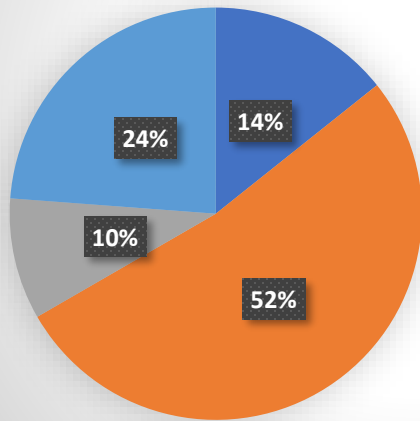

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

4.2 Support construction of new low income housing with appropriate program supervision
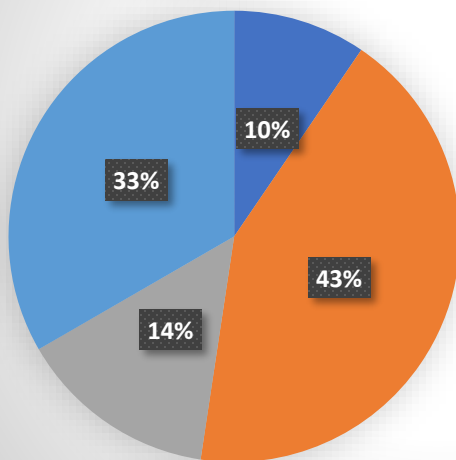

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

4.3 Work with the owners of existing motels, single room occupancy and other existing structures

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Values: 14%, 43%, 43%

4.4 Provide funding for case management related to the human service needs of those in the Rapid Re-housing programs

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
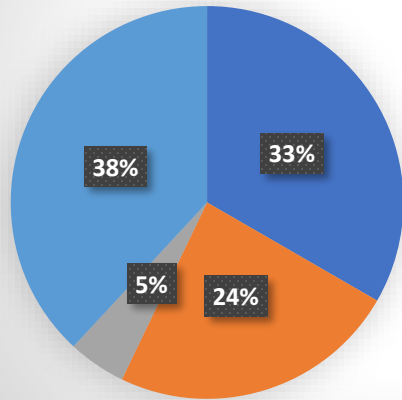- We are exceeding this goal
- Need more information to assess

Values: 19%, 38%, 10%, 33%

4.5 Improve affordable housing by working with landlords to close the gap between average rent and median wages. In Yakima County 51% of renters pay more than 30% of their income toward housing costs

Pie chart:
- 38% This goal has not been addressed at all
- 24% This goal has been somewhat addressed, but needs more work
- 38% Need more information to assess

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
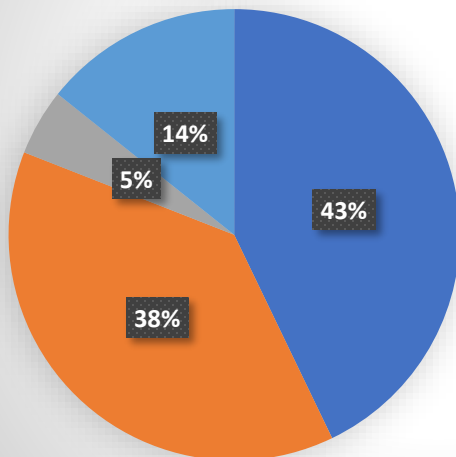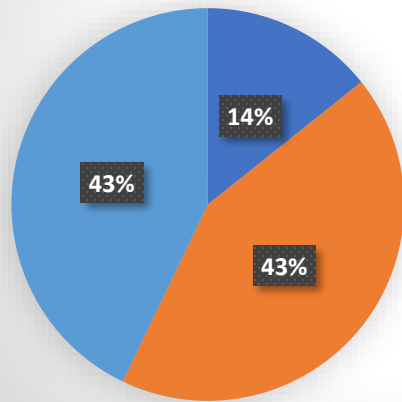- Need more information to assess

Goal 5: Expand Permanent Supportive Housing options and prioritize services and housing for chronic homeless families and individuals using Coordinated Entry

5.1 Promote Housing First as a model of care. We encourage providers to obtain Housing First Certification through CSH

Pie chart:
- 29% This goal has not been addressed at all
- 33% This goal has been somewhat addressed, but needs more work
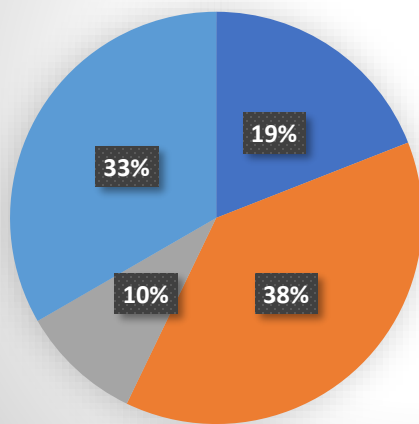- 38% Need more information to assess

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Responses from homeless service providers: This goal has not been addressed at all (2), This goal has been somewhat addressed, but needs more work (2), Need more information to assess (3)

5.2 Coordinate services to place individuals into drug and alcohol rehabilitation programs and housing
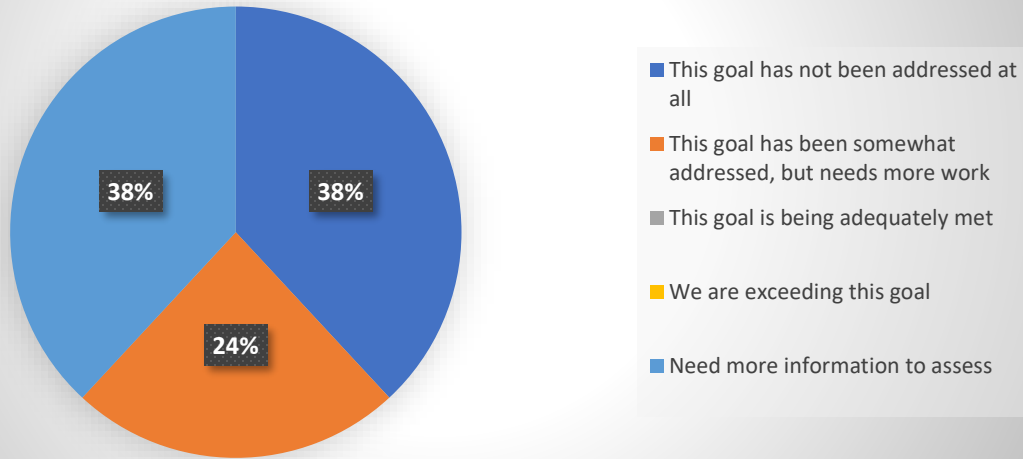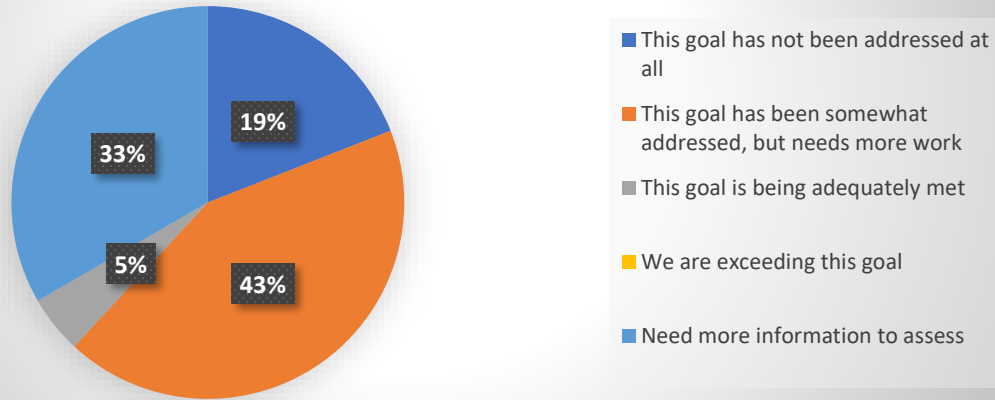

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Responses from homeless service providers: This goal has not been addressed at all (2), This goal has been somewhat addressed, but needs more work (2), This goal is being adequately met (1), Need more information to assess (2)

5.3 Coordinate services to address special needs of veterans into appropriate housing and programs
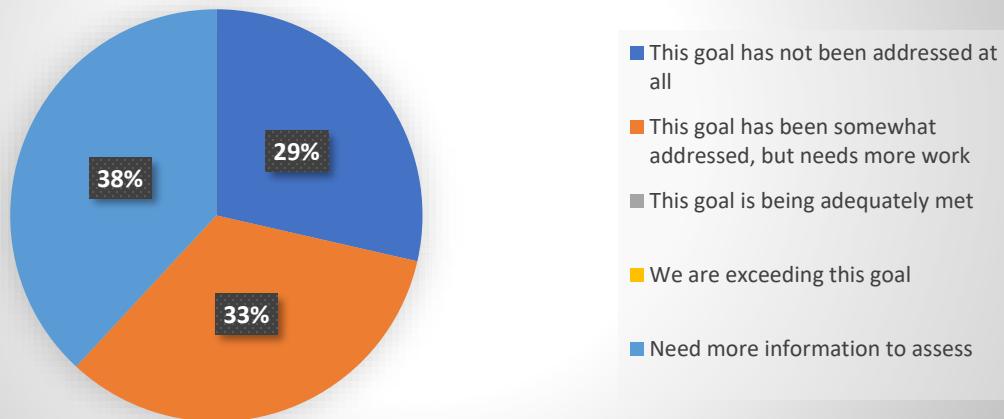

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Responses from homeless service providers: This goal has been somewhat addressed, but needs more work (3), This goal is being adequately met (2), Need more information to assess (2)

5.4 Support existing programs and housing to address the special needs of the chronic homeless

Responses from homeless service providers: This goal has been somewhat addressed, but needs more work (6), Need more information to assess (1)

5.5 Coordinates services for youth into appropriate housing and programs
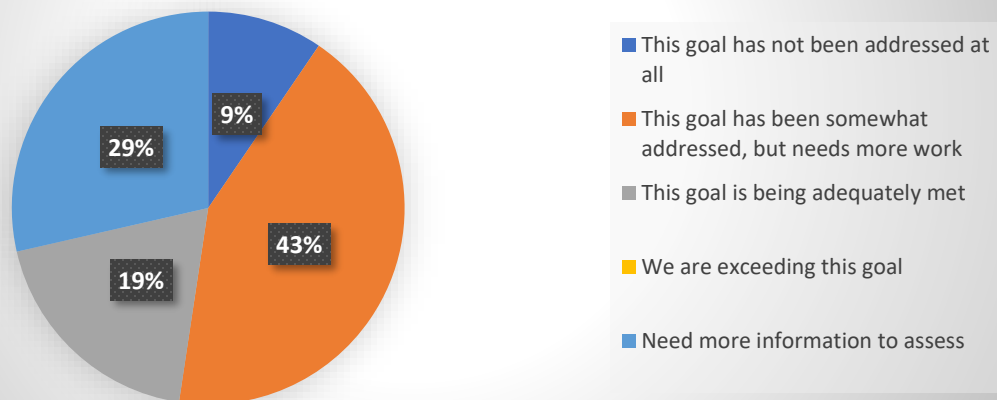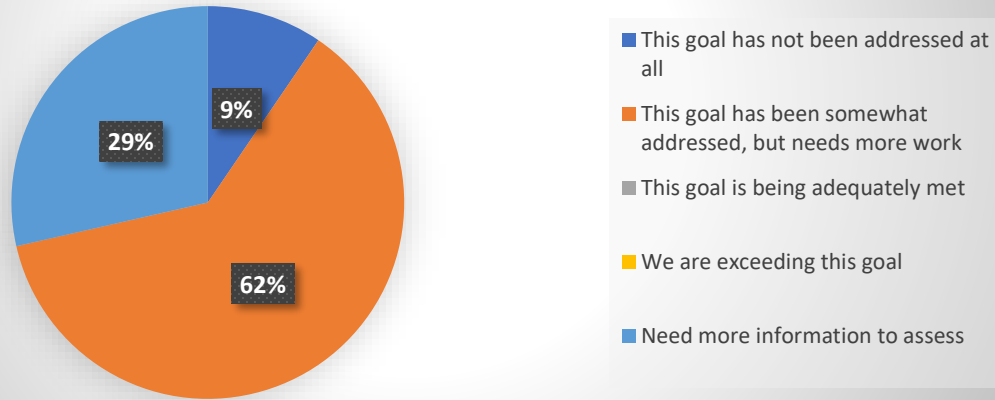
Responses from homeless service providers: This goal has not been met at all (1), This goal has been somewhat addressed, but needs more work (4), We are exceeding this goal (1), Need more information to assess (1)

5.6 Coordinate PSH services so access to mental health benefits are available
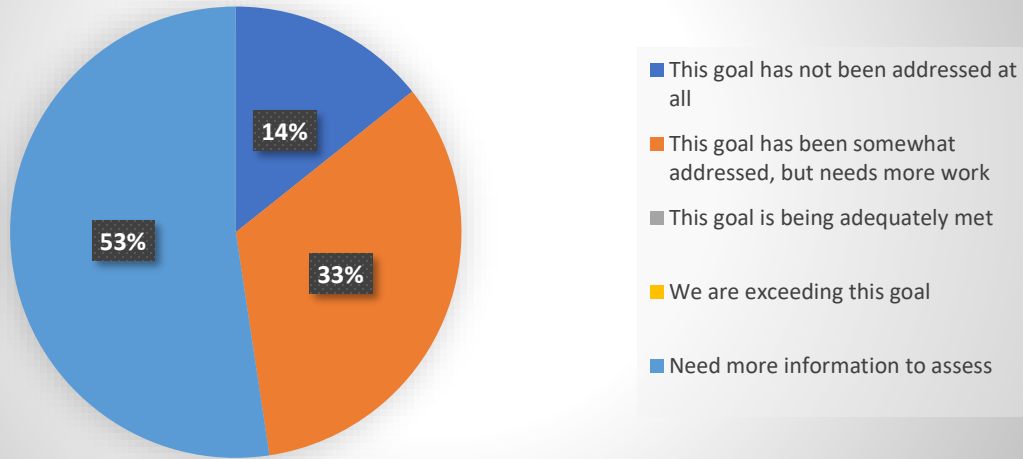
Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

14%, 33%, 53%

Responses from homeless service providers: This goal has not been addressed at all (1), This goal has been somewhat addressed, but needs more work (4), Need more information to assess (2)

Goal 6: Facilitate continued data collection efforts and share data between all programs

6.1 Use HMIS data and processes continue to promote the shared enterprise of a county-wide HMIS database
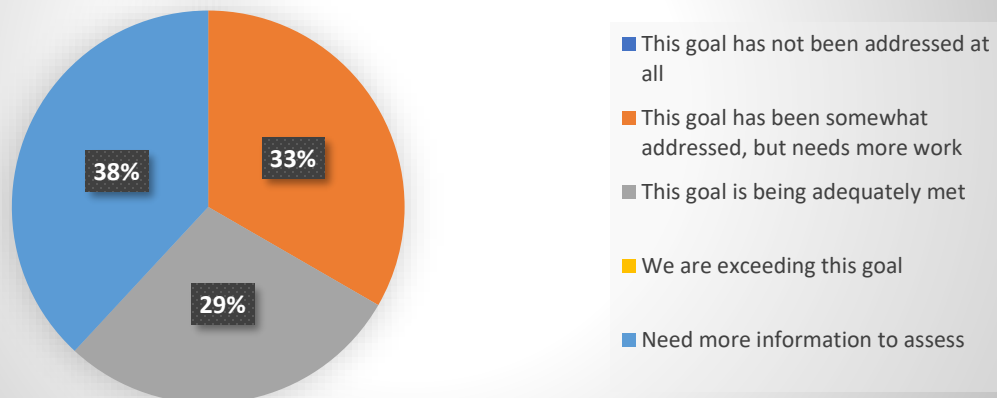
Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

38%, 33%, 29%

Responses from homeless service providers: This goal has been somewhat addressed, but needs more work (3), This goal is being adequately met (4)
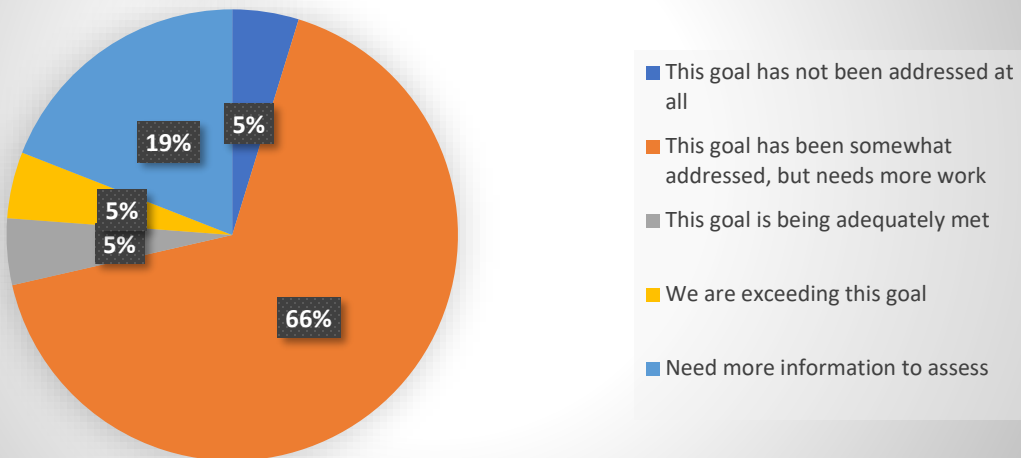
6.2 Support Point in Time data collection efforts and improve accuracy

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Pie values: 14%, 53%, 14%, 19%

Responses from homeless service providers: This goal has not been addressed at all (1), This goal has been somewhat addressed, but needs more work (4), This goal is being adequately met (2)
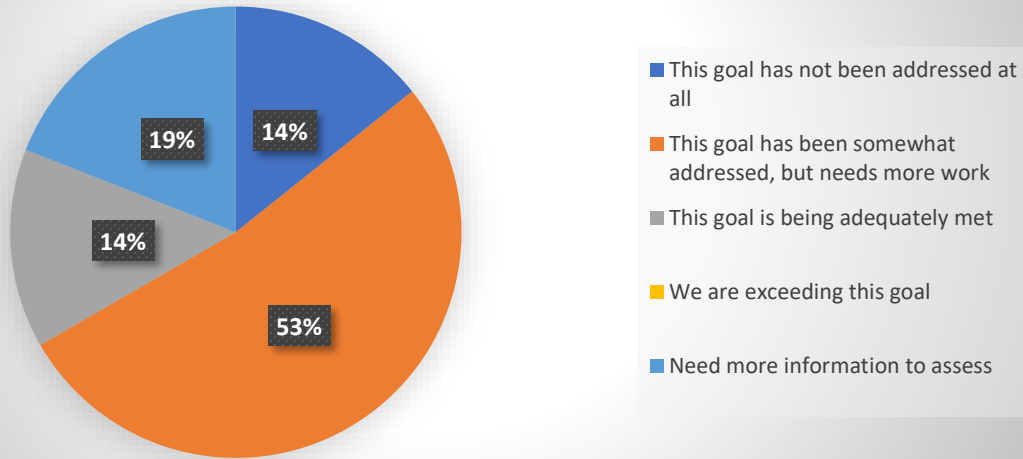
6.3 Obtain additional data on youth when available

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Pie values: 48%, 47%, 5%
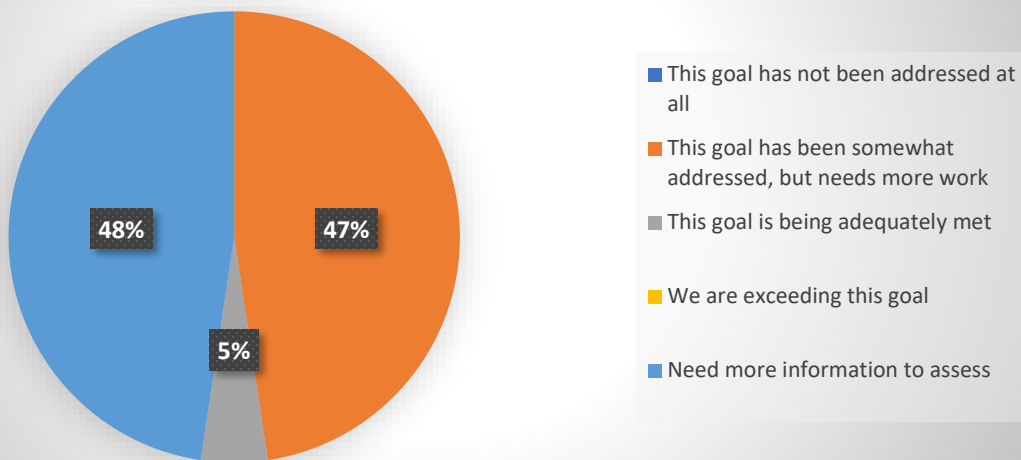
Responses from family and youth service providers: This goal has been somewhat addressed, but needs more work (4)

6.4 Create and utilize visual reports/aides to provide transparency of program performance of clients being served

Legend:
- ■ This goal has not been addressed at all
- ■ This goal has been somewhat addressed, but needs more work
- ■ This goal is being adequately met
- ■ We are exceeding this goal
- ■ Need more information to assess

Pie chart values: 19%, 29%, 14%, 38%

Goal 7: Prevent homelessness when possible

7.1 Support affordable housing initiatives for new construction of very low income units such as accessory or efficiency housing
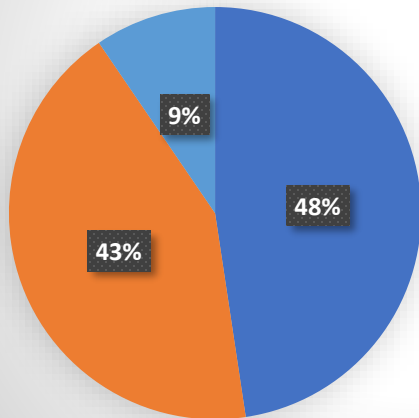
Legend:
- ■ This goal has not been addressed at all
- ■ This goal has been somewhat addressed, but needs more work
- ■ This goal is being adequately met
- ■ We are exceeding this goal
- ■ Need more information to assess

Pie chart values: 48%, 43%, 9%

7.2 Support programs to provide rent assistance or eviction assistance when warranted
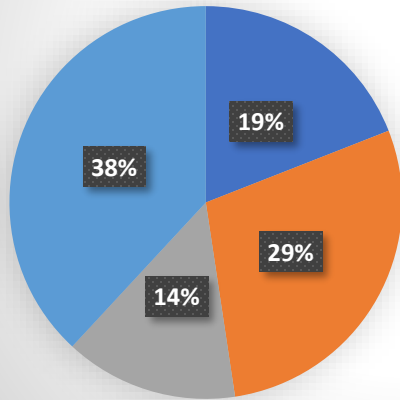

Responses from homeless service providers: This goal has not been addressed at all (3), This goal has been somewhat addressed, but needs more work (4)

7.3 Support and increase landlord tenant counseling

Responses from homeless service providers: This goal has not been addressed at all (4), This goal is being somewhat addressed, but needs more work (2), Need more information to assess (1)

7.4 Coordinate services of rehabilitation of existing housing units to keep low income and senior citizens in their homes as long as possible

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
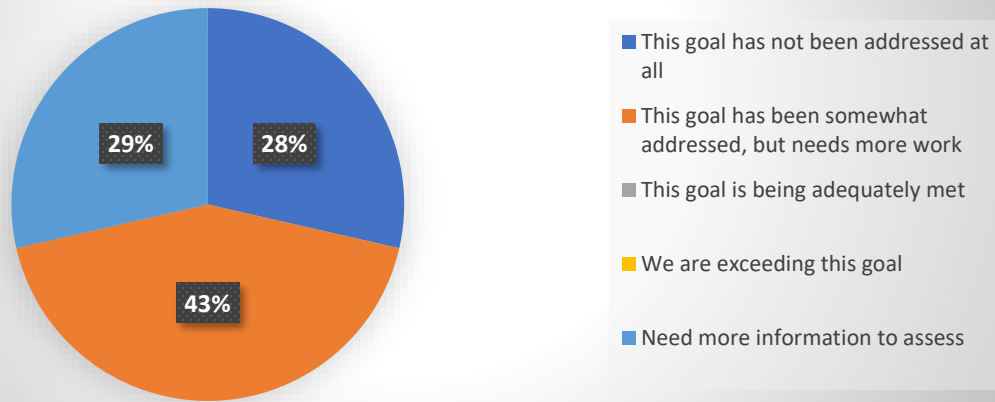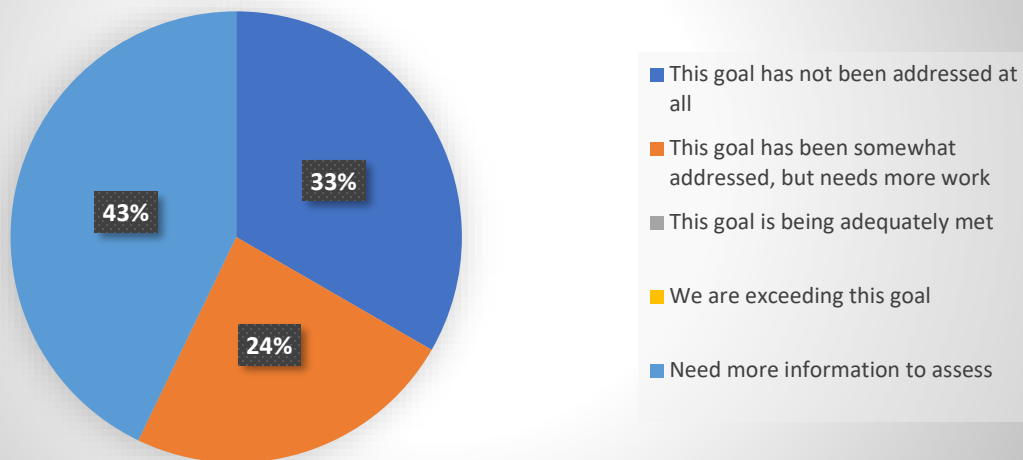- Need more information to assess

Pie chart values: 24%, 33%, 10%, 33%

Responses from homeless service providers: This goal has not been addressed at all (2), This goal has been somewhat addressed, but needs more work (2), This goal is being adequately addressed (1), Need more information to assess (2)

7.5 Support case management to reconnect clients with family members at imminent risk of homelessness to enhance family stability and alternative living situations, including victims of Domestic Violence

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess
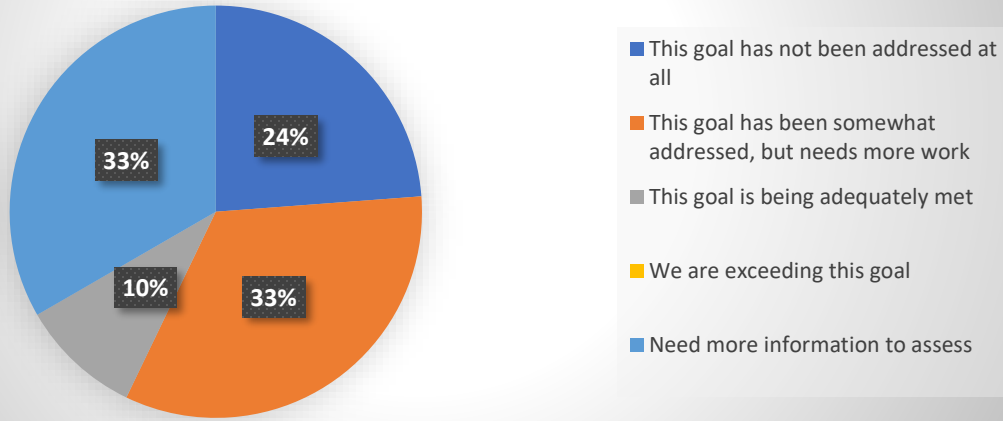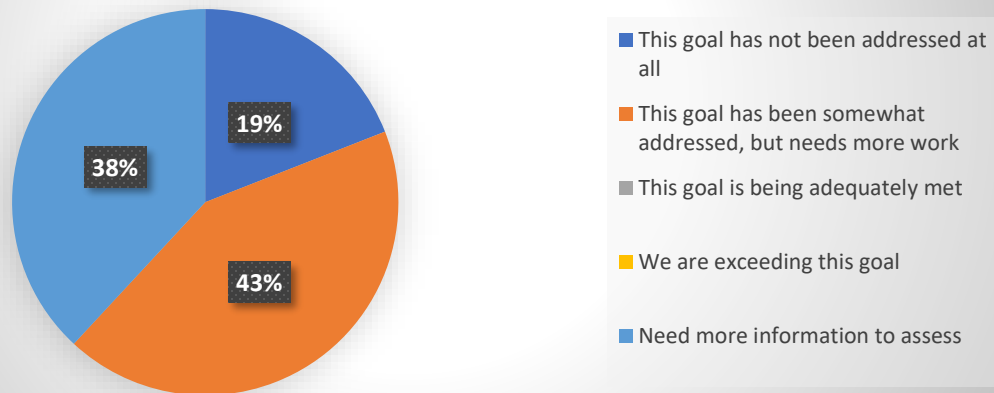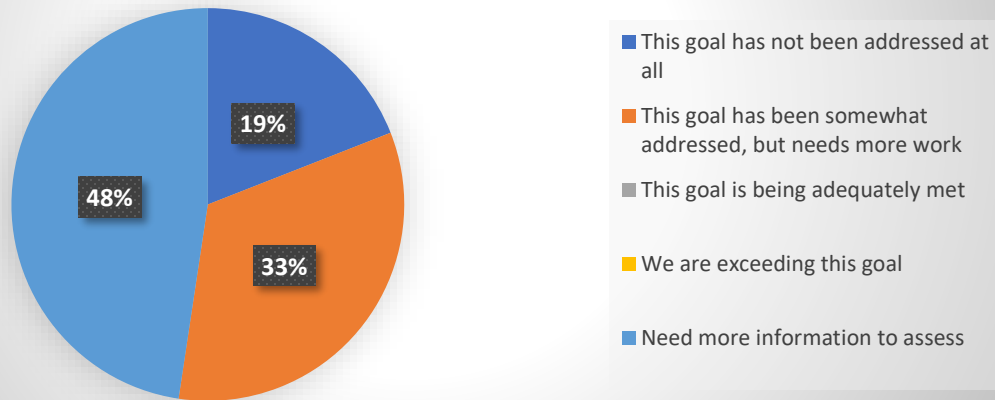
Pie chart values: 19%, 43%, 38%

Responses from homeless service providers: This goal has not been addressed at all (2), This goal has been somewhat addressed, but needs more work (5)

7.6 Participate in re-entry programs so individuals discharged from correctional institutions have necessary supports in place

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

19%
33%
48%

Responses from homeless service providers: This goal has been somewhat addressed, but needs more work (4), Need more information to assess (3)

Goal 8: Build the community and political commitment to end homelessness in our County

8.1 Develop understanding and information to foster a community voice and consistent message on issues related to homelessness

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

29%
38%
9%
24%
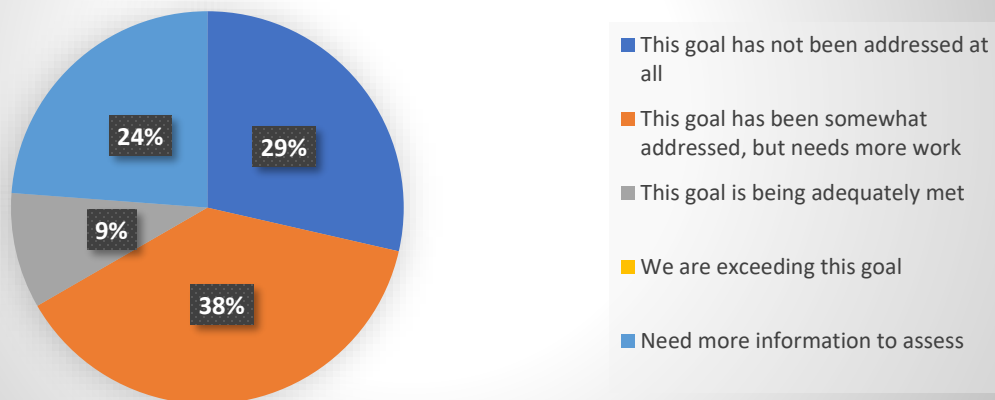
8.2 Engage political leaders to participate in creating solutions for addressing the causes of homelessness as well as programs to assist those individuals
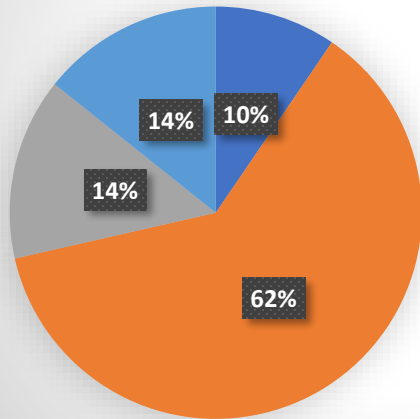
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
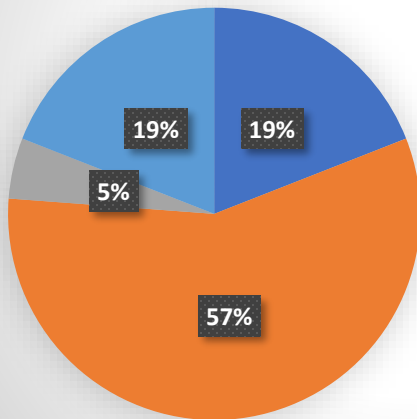- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

10%, 62%, 14%, 14%

8.3 Engage and use the business community as well as faith based organizations to lead in support of programs and solutions that address homeless issues

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

19%, 19%, 5%, 57%

8.4 Engage with consumer advocate agencies

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

14%
43%
38%
5%

8.5 Engage with homeless individuals

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
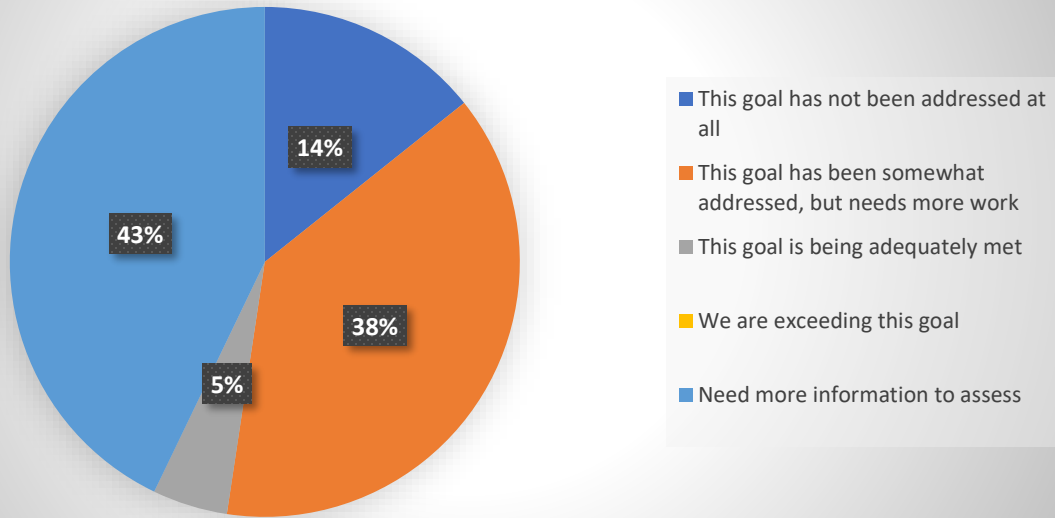- We are exceeding this goal
- Need more information to assess

9%
19%
10%
62%

8.6 Support and increase Valley-wide provider outreach to obtain new services that can address client needs
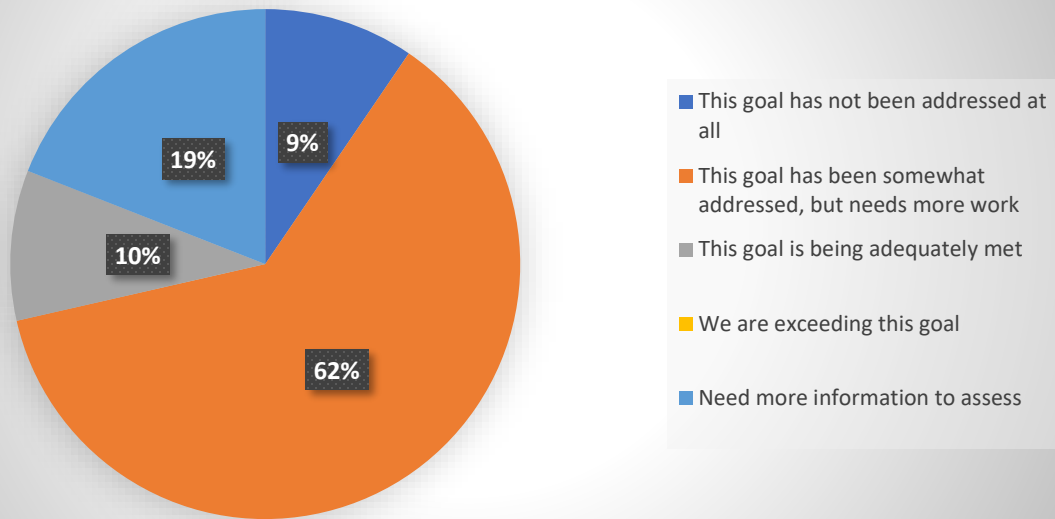
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Goal 9: Better serve youth homelessness

9.1 Engage with agencies including, but not limited to, School Homeless Liaisons, Rod's House, Henry Beauchamp Community Center, Bonlender BESTY House, and Catholic Families Youth to identify youth and determine their specific needs

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
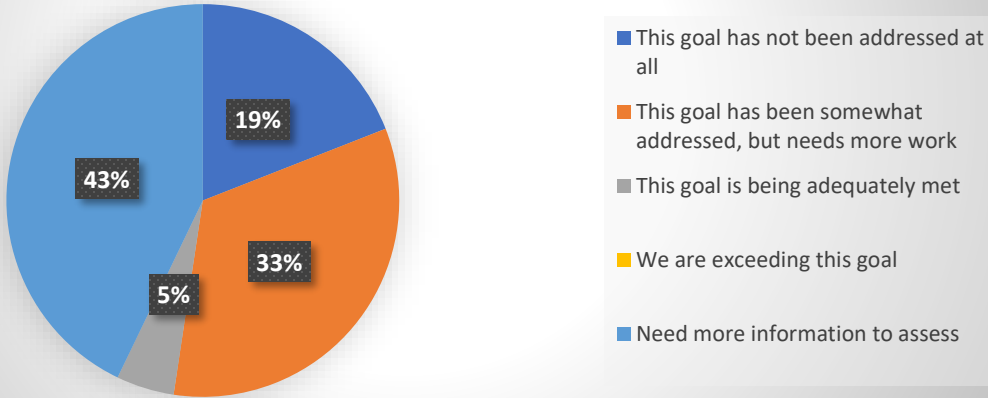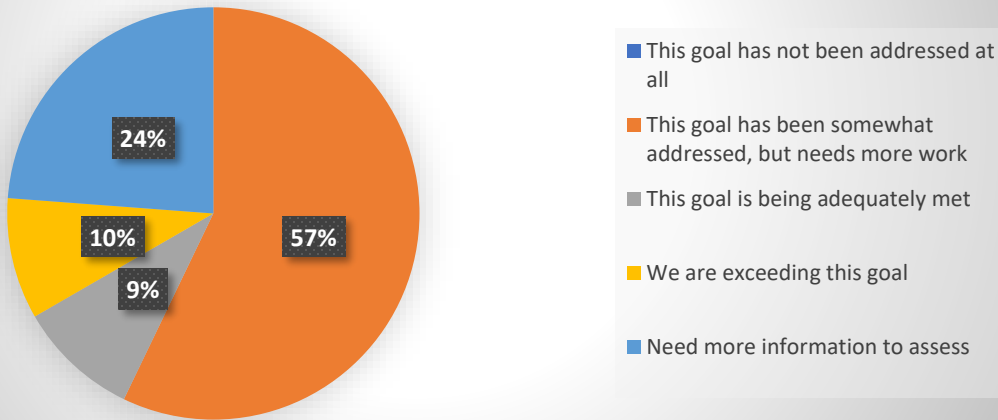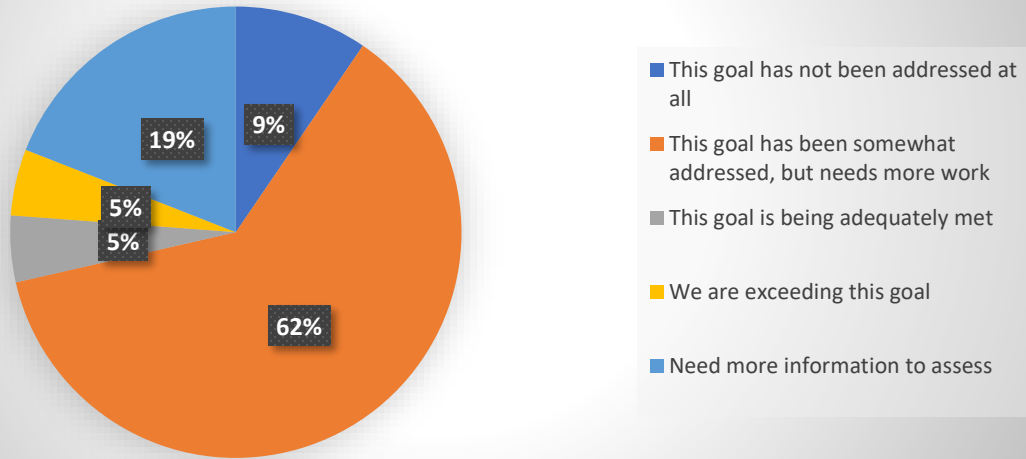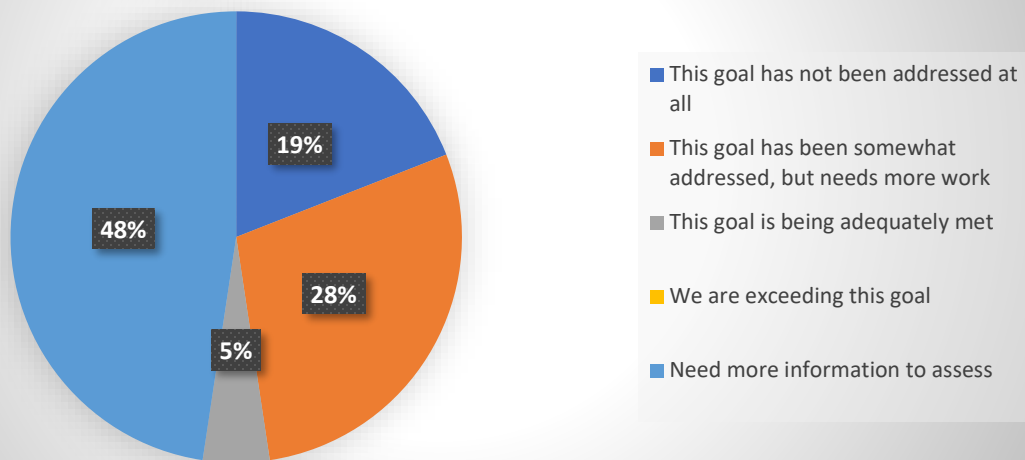- Need more information to assess

Responses from homeless youth service providers: This goal has been somewhat addressed, but needs more work (1), This goal is being adequately met (1)

9.2 Create a safe overnight facility model for youth experiencing homelessness

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

9% / 62% / 5% / 5% / 19%

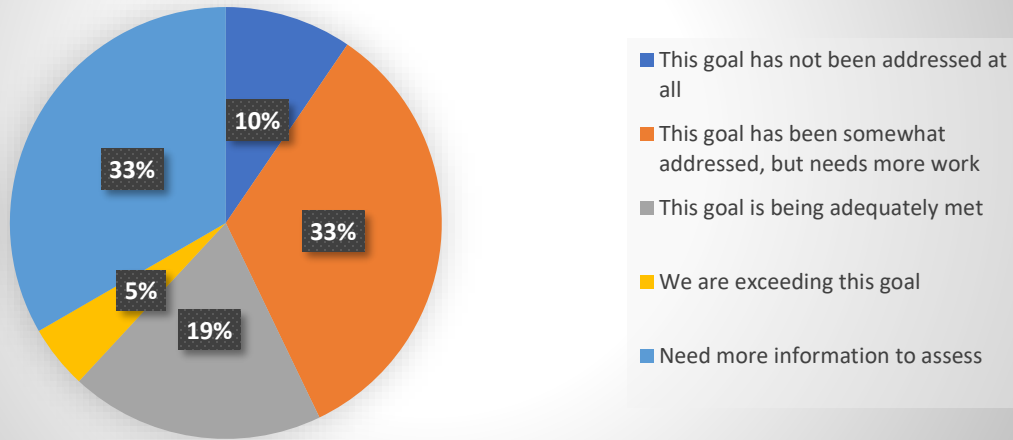Responses from homeless youth service providers: This goal has been somewhat addressed, but needs more work (2)

9.3 Support after-school programs to encourage mentoring in a safe environment

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
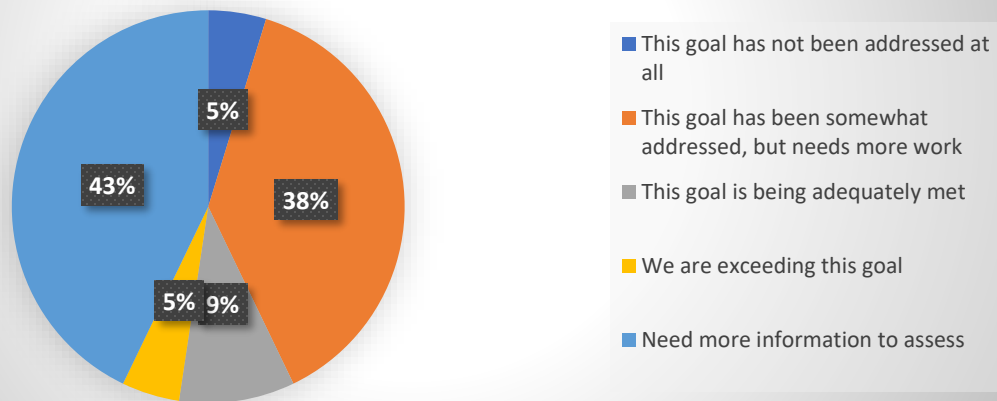- Need more information to assess

19% / 28% / 5% / 48%

Responses from youth and family service providers: This goal has not been addressed at al (1), This goal has been somewhat addressed, but needs more work (1), This goal is being adequately met (1)

9.4 Create partnerships to advocate for youth homelessness and educate providers on legislatively acceptable strategies for addressing the needs of youth
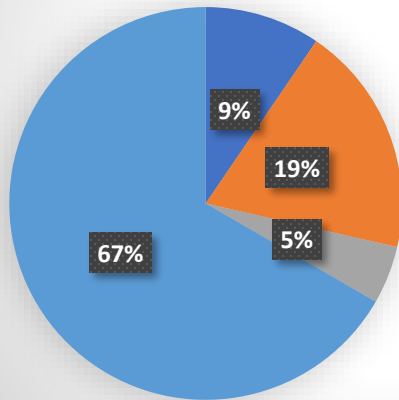
- 10%
- 33%
- 33%
- 5%
- 19%

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

9.5 Increase opportunities for LGBTQ homeless youth to access support, resources, housing, and family reunification when possible

- 5%
- 43%
- 38%
- 5%
- 9%

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

Responses from homeless youth service providers: This goal has been somewhat addressed, but needs more work (1), This goal is being adequately met (1)

Goal 10: Increase capacity to add employment opportunities for self sufficiency

10.1 Create or increase systems to help homeless people get and secure income. Train case managers on SOAR

- 9%
- 19%
- 5%
- 67%

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

10.3 Collaborate with the workforce, housing, and transportation systems to make employment an essential component of supportive housing models
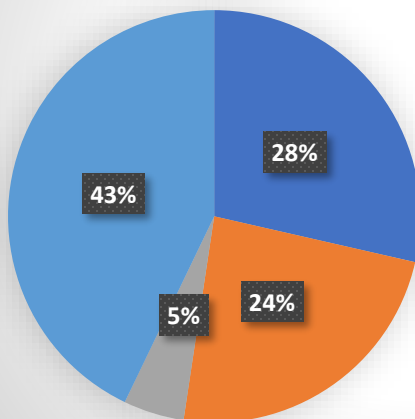
- 28%
- 24%
- 5%
- 43%

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
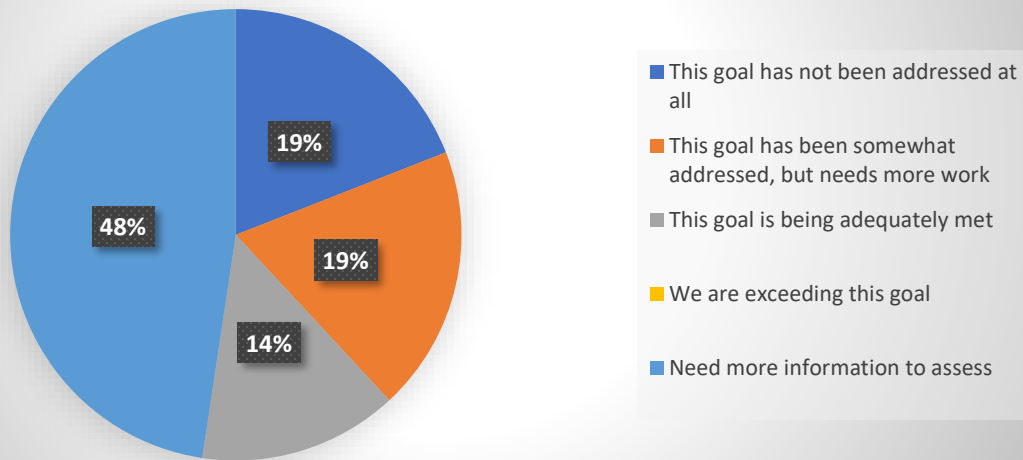- Need more information to assess

11.1 Create a transparent funding reporting system that is user friendly for all stakeholders
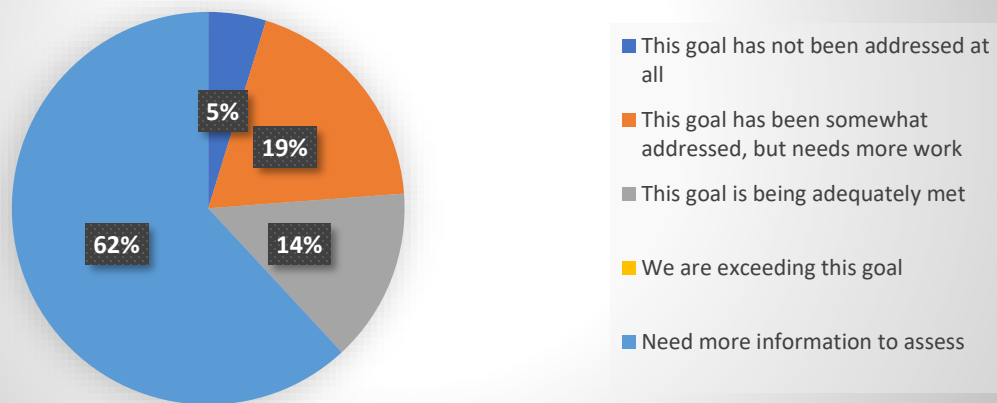

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

19%
19%
14%
48%

11.2 Maintain oversight of second tier sub recipient documentation to ensure program compliance

Legend:
- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

5%
19%
14%
62%

11.3 Monitor and track program performance to ensure performance targets are being met and make results known to all stakeholders

- This goal has not been addressed at all
- This goal has been somewhat addressed, but needs more work
- This goal is being adequately met
- We are exceeding this goal
- Need more information to assess

10%
14%
14%
62%