

# YHC Meeting

Tuesday, July 16, 2019

State Fair Room  
1301 South Fair Ave  
Yakima, WA

Chair: Kellie Connaughton

Vice-Chair: Josh Jackson

- **Introductions**

*Name, organization or affiliation (if applicable)*

- **Approval of minutes**

*Motion: "I move to approve the minutes from the May 21, 2019 YHC Executive Committee Meeting."*

- **YHC Exec Update**

*YHC Exec Representatives: Rhonda Hauff, Mike Johnson, and Tino Alonso*

# Timeline

March 19 (YHC) – First YHC meeting, review objectives of YHC

April 16 (YHC Exec) – First YHC Exec meeting, review objectives of Exec

May 21 (YHC) – Assessment survey review

June 18 (YHC Exec) – Assessment survey review, data identification

## **July 16 (YHC) – Data review, formulate suggestions for YHC Exec**

August ?? (YHC) – Opt-in PIT Count Meeting

August 20 (YHC Exec) – Review suggestions, receive TAC assistance from Commerce, provide feedback to YHC

September 17 (YHC) – Review suggestions, provide feedback to YHC Exec

October 15 (YHC Exec) – Review and finalize suggestions, present to BOCC

November 19 (YHC) – Report back to general membership

## **December 1 (BOCC) – 5-Year Plan updates due to Commerce**

December 17 (YHC Exec) – Plan for next year (Community data updates, RFP process involvement, continuous 5-Year Plan assessment)

# Feedback from YHC Membership

- The **vision should be much more bold**, it should be the ultimate dream. It should be what we hope for all of those who are currently homeless, right? Something about having a home as a means to being part of a thriving community. The whole plan really struck me as being more about just getting people off the streets. "To reduce homelessness in Yakima County so that it is brief and rare." Yes, pragmatically that is feasible but a vision should not be about being okay that sometimes people are homeless.
- The Coalition should have a **mission statement**. The vision is the dream; the mission is what you do, the purpose specific to the statute and partners in this endeavor.
- There are **four Ultimate Goals** on page 6 of the plan then there are **three Bold Steps** on page 15. Some of the language overlaps between those two elements but there is no clear explanation as to how they knit together. Then, the **vision statement** is listed as the **objective** on the **Action Plan** (Appendix A) which has **11 goals** that are not specific to the Ultimate Goals. Yikes.
- There should be **fewer goals** and each goal should have **specific outcomes**. Maybe enlist the **SMART format: Specific, Measurable, Actionable, Resourced, Time-bound** either for the goals themselves or for the objectives for each goal?
- For **Goal 7**, adding **diversion** might be helpful. There were no diversion programs or resources when the plan was written, but YNHS has the Building Changes diversion grant and we will be implementing diversion services with new OHY programming.

# HNYC 5-Year Plan – Writing the Plan

## 1. Identify Need

- PIT and Housing Indicators
- Population Indicators
- Community Input

## 2. Identify Resources

- Current Inventory
- Current Resources

## 3. Review the Funding Landscape

- Federal Plan
- State Plan

## 4. Identify Gap

- Population Focus
- Units Focus

## 5. Develop Goals & Objectives

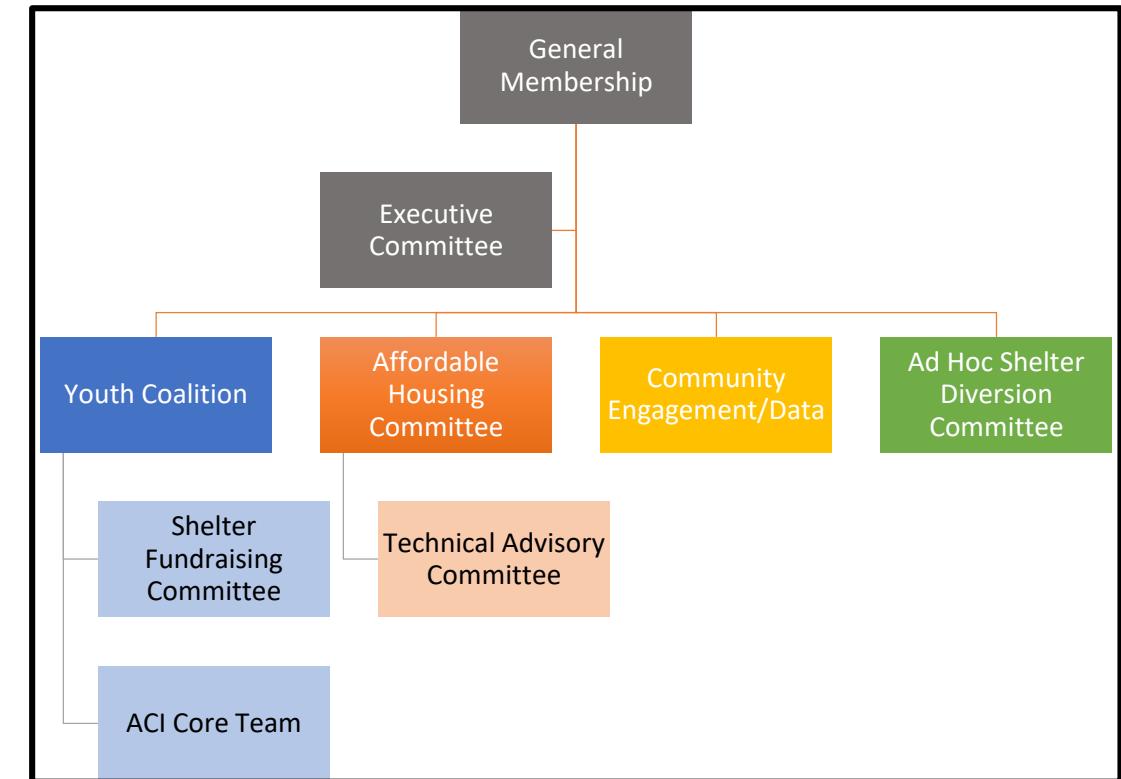
- Measurable goals with timelines attached.
- Inline with Federal and State Plan
- Meets current Needs

# HNYC 5-Year Plan – Getting the Work Done

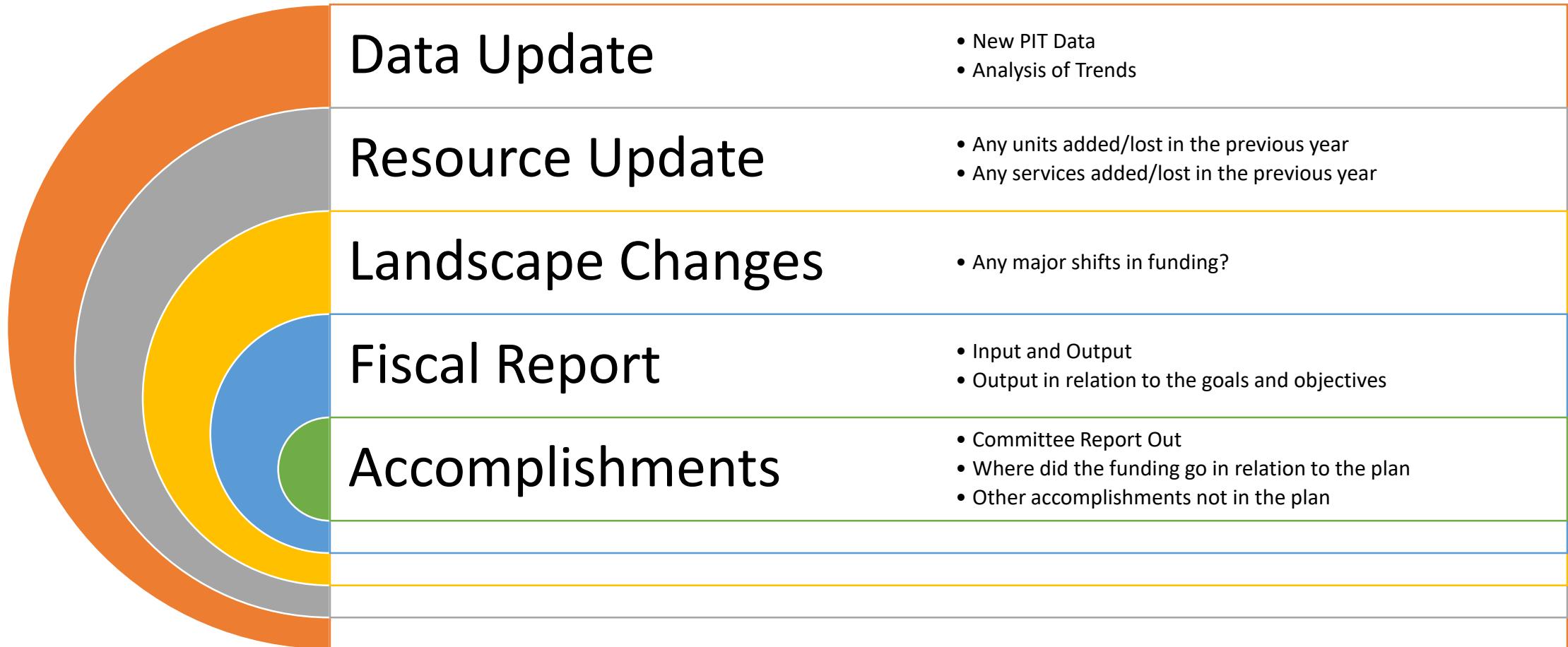
## Strategic Priorities



## Organizational Structure



# HNYC 5-Year Plan– Annual Report



# Summary of State Requirements

- Each local **homeless housing task force (YHC)** shall prepare and recommend to its **local government legislative authority (BOCC)** a five-year homeless housing plan for its jurisdictional area (Yakima County).
- The local plan must be consistent with Commerce's **statewide guidelines**, and Commerce's **five-year homeless housing strategic plan**.
- The local plan must be aimed at **eliminating homelessness**.
- Local plans **can include other objectives and performance measures** adopted by the local government, and **may include recommendations for state legislation or resource changes** needed to meet state or local plan goals.

## State Objectives (must be included in Local Plan)

1 Quickly identify and engage people experiencing homelessness

2 Prioritize housing for people with the greatest needs

3 Operate an effective and efficient homeless crisis response system that swiftly moves people into stable permanent housing

4 Project the impact of the fully implemented local plans on the number of households housed and the number of households left unsheltered, assuming existing resources and state policies

5 Address racial disparities among people experiencing homelessness

## Current Local Plan Goals

1. Utilize a Coordinated Entry, Assessment and Referral System
2. Coordinate funding for Homeless Programs
3. Develop additional Shelter beds with access to services and maintain existing resources
4. Create additional Rapid Re-Housing options to provide a transition from homeless shelter to more permanent housing
5. Expand Permanent Supportive Housing options and prioritize services and housing for chronic homeless families and individuals using Coordinated Entry
6. Facilitate continued data collection efforts and share data between all programs
7. Prevent Homelessness when possible
8. Build the Community and Political commitment to end homelessness in our County
9. Better serve youth homelessness
10. Increase Capacity to add employment opportunities for self sufficiency
11. Increase Transparency of Program funding and services provided and Monitor program performance with measurable benchmarks

**Objective 1:** Quickly **identify** and **engage** all people experiencing homelessness under the state definition, and all unaccompanied youth under any federal definition, through **outreach** and **coordination** between every system that encounters people experiencing homelessness

Measures of success:

- a) Communities with **Street Outreach projects**: Increase percentage of **exits to positive outcome destinations** to the level of the top performing 20 percent of homeless crisis response systems nationwide.
- b) Compliance with **state and federal Coordinated Entry Data Collection requirements** in order to build and maintain active lists of people experiencing homelessness and to track the homelessness status, engagements and housing placements for each household.

Relevant Local Goals/Tasks:

- [Coordinated Entry] 1.1 Design, implement, and utilize an efficient Coordinated Entry System / 1.5 Direct necessary resources to establish and maintain a successful Coordinated Entry System / 1.7 Utilize a Coordinated Entry Entity to provide oversight and maintain a coordinated intake, assessment and referral system / 1.8 Ensure provider use of the Coordinated Entry System
- 1.9 Improve outreach to identify homeless clients and encourage participation in services through Coordinated entry

## Objective 2: Prioritize housing for people with the greatest need

### Measures of success:

- a) Compliance with state and federal **Coordinated Entry** requirements for all projects receiving federal, state and local homeless funds.
- b) Consider implementation of the **Coordinated Entry Core Element recommendations** and the **Office of Homeless Youth's Five Recommendations for Making Coordinated Entry Work for Youth and Young Adults**
- c) Successful implementation of **prioritization policies** for all projects receiving federal, state and local homeless funds, resulting in **prioritized people consistently housed in a timely manner**.

### Relevant Local Goals/Tasks:

- [Coordinated Entry] 1.1 Design, implement, and utilize an efficient Coordinated Entry System / 1.5 Direct necessary resources to establish and maintain a successful Coordinated Entry System / 1.7 Utilize a Coordinated Entry Entity to provide oversight and maintain a coordinated intake, assessment and referral system / 1.8 Ensure provider use of the Coordinated Entry System
- 1.6 Use Vulnerability Index (VI-SPDAT) to prioritize services (highest need receives top priority)
- 5.5 Coordinates services for youth into appropriate housing and programs
- 6.3 Obtain additional data on youth when available

## Objective 3: Operate an **effective** and **efficient** homeless crisis response system that swiftly moves people into **stable permanent housing**

### Measures of success:

- a) Increase percentage of **exits to permanent housing** to the level of the top performing 20 percent of homeless crisis response systems nationwide.
- b) **Reduce returns to homelessness** after exit to permanent housing to less than 10 percent.
- c) **Reduce average length of time homeless** of those served to less than 90 days.

### Relevant Local Goals/Tasks :

- [Housing stock] 3.4 Support potential capital projects for building low barrier permanent supportive housing that is in line with this 5-year plan / 4.1 Work with landlords to gain acceptance to participate in this program with existing housing / 4.2 Support construction of new low income housing with appropriate program supervision / 4.3 Work with the owners of existing motels, single room occupancy and other existing structures / 4.5 Improve affordable housing by working with landlords to close the gap between average rent and median wages / 7.1 Support affordable housing initiatives for new construction of very low income units such as accessory or efficiency housing / 7.3 Support and increase landlord tenant counseling
- 7.2 Support programs to provide rent assistance or eviction assistance when warranted
- [Case management] 4.4 Provide funding for case management related to the human service needs of those in the Rapid Re-housing programs / 5.1 Promote Housing First as a model of care. We encourage providers to obtain Housing First Certification through CSH / 5.2 Coordinate services to place individuals into drug and alcohol rehabilitation programs and housing / 5.4 Support existing programs and housing to address the special needs of the chronic homeless / 5.6 Coordinate PSH services so access to mental health benefits are available / 7.5 Support case management to reconnect clients with family members at imminent risk of homelessness to enhance family stability and alternative living situations, including victims of Domestic Violence / 7.6 Participate in re-entry programs so individuals discharged from correctional institutions have necessary supports in place / 10.1 Create or increase systems to help homeless people get and secure income. Train case managers on SOAR / 10.3 Collaborate with the workforce, housing, and transportation systems to make employment an essential component of supportive housing models

**Objective 4:** Project the **impact** of the fully implemented local plan on the number of households housed and the number of households left unsheltered, assuming existing resources and state policies

Measures of success:

- a) An estimate of people experiencing homelessness that will be housed during 2024 after successful implementation of the local plan using existing resources, and the count of households left unsheltered at a point in time in 2024, based on credible data and research; including the data, assumptions, calculations, and related citations necessary for outside parties to review and reproduce the estimate.

Relevant Local Goals/Tasks :

- 6.1 Use HMIS data and processes – continue to promote the shared enterprise of a county-wide HMIS database.
- 6.2 Support Point in Time data collection efforts and improve accuracy
- 6.4 Create and utilize visual reports/aides to provide transparency of program performance of clients being served
- 11.3 Monitor and track program performance to ensure performance targets are being met and make results known to all stakeholders

## Objective 5: Address **racial disparities** among people experiencing homelessness

### Measures of success:

- a) Completion of an initial analysis using a racial equity tool and data provided by Commerce.
  - The data and tool will be posted on the Commerce website in April. The goal of this analysis is to examine disparities in the homeless system and then identify where the system may be perpetuating inequity. The questions below are a start toward that examination and counties are encouraged to go beyond simply answering them with the data and tool and include information on where inequity exists and solutions to address the disparities.
- b) In terms of race and ethnicity:
  1. How does your county compare to other like size counties in the state? Are any groups over or underrepresented in the homeless population?
  2. What does the family data look like compared to all households?
  3. In PIT counts, are there significant differences between sheltered and unsheltered counts?
  4. Are there specific local or state conditions that might lead to these differences?

### Relevant Local Goals/Tasks :

- None

# Commerce's Five-Year Plan

The Local plan must be consistent with the 5-Year Strategic Plan developed for the State:

- Goal 1: Effective and efficient coordinated access and assessment for services and housing.
- Goal 2: Effective and efficient crisis response system.
- Goal 3: Identification of policy changes and resources necessary to house all people living unsheltered.
- Goal 4: Quantifying what would reduce the number of new people becoming homeless.
- Goal 5: Transparent and meaningful accounting of state and local recording fee funds.
- Goal 6: Fair and equitable resource distribution.

# Yakima County Performance Measures

Performance measures required in Yakima County's CHG (state funding) contract:

Intervention Type	Performance Measure	SFY 2018 Baseline	Change from Baseline	June 30, 2020 Benchmark	June 30, 2021 Benchmark
<b>Emergency Shelter (Excludes Drop In Emergency Shelter)</b>	Increase Percent Exits to Permanent Housing	21%	Increase by 5 percentage points	26%	TBD
<b>Rapid Re-Housing</b>	Increase Percent Exits to Permanent Housing	76%	Increase by 5 percentage points	At least 80%	TBD
<b>Permanent Supportive Housing*</b>	Increase Exits to or Retention of Permanent Housing	87%	Increase by 5 percentage points	92%	TBD
<b>System</b>	Increase Percent Unsheltered Served	44%	Increase 5 percentage points	49%	TBD

\*Grantees with CHF PSH projects in regions where CHG funded PSH was not available before are exempt from the consequences of non-compliance for the first year of the contract period.

# BOCC Charter Priorities

1. 5-Year Plan to End Homelessness
2. Establish housing project guidelines
3. Data collection and review
4. Youth services
5. Affordable housing
6. Homeless services for special needs populations
7. Emergency shelter

# HUD 2019-2020 Agency Priority Goals

- **Promote economic opportunity for HUD-assisted residents** by encouraging self-sufficiency and financial stability, as measured by increasing the proportion of households who exit HUD-assisted housing for positive reasons.
- **Transform assisted housing** by transitioning 125,000 Public Housing units to a more sustainable platform from FY18 through the end of FY20.
- **Reduce the average length of homelessness** in communities by an average of three days from FY18 to the end of FY20.
- **Protect families from lead-based paint and other health hazards** by making an additional 15,400 at-risk housing units healthy and lead-safe by the end of 2020.

# Local Goals/Tasks not Related to State Requirements

- 1.2 Simplify personal identification requirements for clients accessing programs and services\*
- 1.3 Track available housing utilizing the Housing Inventory Chart (HIC)\*
- 1.4 Tailor centralized intake services to individuals and families in need\*
- 1.8 Ensure provider use of the Coordinated Entry System\*
- Entirety of Goal 2 (Coordinate funding for Homeless Programs)\*\*
- 3.1 Support existing shelter programs, including Cold Weather Emergency Shelter\*\*\*
- 3.2 Encourage increased utilization of existing shelter services when appropriate for individuals
- 3.3 Obtain additional existing indoor location(s) for low barrier shelter
- 3.5 Provide daytime shelter(s) and common areas for homeless persons that create a safe environment
- 3.6 Increase Medical Respite capacity to meet community demands for recuperative care of homeless needing medical oversight.
- 3.7 Establish consistent emergency shelter options including interim emergency measures.
- 5.3 Coordinate services to address special needs of veterans into appropriate housing and programs\*\*\*
- 7.4 Coordinate services of rehabilitation of existing housing units to keep low income and senior citizens in their homes as long as possible
- Entirety of Goal 8 (Build the Community and Political commitment to end homelessness in our County)
- Entirety of Goal 9 (Better serve youth homelessness)\*\*\*
- 11.1 Create a transparent funding reporting system that is user friendly for all stakeholders
- 11.2 Maintain oversight of second tier sub recipient documentation to ensure program compliance\*\*

\*Elements of Coordinated Entry, could be specified in CE policy instead of the 5-Year Plan

\*\*Necessary elements of State funds administration, does not need to be specified as part of the 5-Year Plan

\*\*\*Supported by existing infrastructure within the community, as well as funding streams outside of state grant