



# Homeless Housing and Assistance Program Request for Proposal

April 7, 2020

Project Number C12005P

Grant Cycle July 1, 2020 – June 30, 2022

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## Section 1: RFP Overview

### Introduction

The Human Services Department of Yakima County is seeking applications from agencies to provide services related to reducing homelessness for people living in Yakima County and supporting a holistic and effective homeless response system. This Request for Proposal (RFP) is competitive and open to any legally constituted entities that meet the eligibility requirements specified in this application.

Homeless Housing and Assistance Program RFP is focused on reducing homelessness in our community through five goals identified by our [5-Year Plan](#):



Goal 1: Quickly identify and engage people experiencing homelessness through outreach and coordination between every system that encounters people experiencing homelessness



Goal 2: Operate an effective and efficient homeless crisis response system that swiftly moves people into stable permanent housing



Goal 3: Support the development of adequate affordable housing and permanent supportive housing



Goal 4: Track and publish data regarding homelessness in Yakima County



Goal 5: Address disparities among people experiencing homelessness and create resources to meet the needs of priority populations

Programs wishing to apply must:

- 1. Address at least one of the 5-Year Plan goals;**
- 2. Must be supported by available funding streams, and;**
- 3. Must be identified in the 5-Year Plan.**

Recommendations regarding funding will be made by the Competitive Process Scoring Committee (CPSC), an independent committee of seven reviewers who will provide scores for all applications submitted by the deadline, **May 4<sup>th</sup>, 2020**. Those recommendations will be given to the Board of County Commissioners, who will make the final decisions on funding. The City of Yakima is serving as the facilitating agency for this RFP.

The Board of County Commissioners (BOCC) anticipates funding 15 to 25 proposals. Initial awards will be made for the period of July 1, 2020 to June 30, 2021. While it is the County's intention to renew agreements resulting from this funding opportunity through June 30, 2022, future funding will be contingent upon performance and funding availability.

Yakima County will have no responsibility or obligation to pay any costs incurred by any applicant in preparing a response to this funding opportunity or in complying with any subsequent request by the Human Services Department for information or participation throughout the evaluation and selection process.

**If you have questions about the 2020 Homeless Housing and Assistance Program RFP, please email the Department of Human Services at [HumanServices@co.yakima.wa.us](mailto:HumanServices@co.yakima.wa.us).**

### Project Type Categories

Allowable project types for this RFP are as follows:

Coordinated Entry (CE)	Crisis response system coordination for a more effective and strategic response to homelessness.
Outreach	A strategy for engaging people experiencing homelessness who are otherwise not accessing services for the purpose of connecting them with emergency shelter, housing, or other critical services.
Rental Assistance/Rapid Rehousing (RA/RRH)	Quickly moves households from homelessness into permanent housing by providing housing identification services, financial assistance, case management and services.
Housing & Essential Needs (HEN)	Provides access to essential needs items and potential rental assistance for low-income individuals who are unable to work for at least 90 days due to a physical and/or mental incapacity.
Permanent Supportive Housing (PSH)	Subsidized, non-time-limited housing with support services for households experiencing chronic homelessness that include a household member with a permanent disability. Support services must be made available, but participation is voluntary.
Shelter	Short-term temporary shelter (lodging) for those experiencing homelessness. Although clients are not required to be exited on a timeline, programs are typically designed and intended to provide temporary shelter for short-term stays: up to 90 days.
Capital Improvement	Short-range plan identifying capital projects and equipment purchases.

Organizations may apply for more than one type of program. **Organizations wishing to apply for multiple programs or applying for programs that are eligible for more than one of the above categories are required to fill out a separate RFP application for each of the specific programs/program types.**

### Funding

Approximately \$4,556,200 is expected to be available through this RFP from the following sources:

Fund	Source	RFP Amount
CHG Grant – Base/Rapid Rehousing (RRH)	State	\$1,191,500
CHG Grant – Permanent Supportive Housing (PSH)	State	\$215,000
CHG Grant – Housing and Essential Needs (HEN)	State	\$1,914,700
2163 Funds	Local	\$1,235,000
<b>Total</b>		<b>\$4,556,200</b>

Below are the estimated funds available for each project type. Funding amounts and categories are determined by the strategy defined in the 5-Year plan, as well as restrictions on available funds sources.

Project		Funding Source			
Project Type	Population Served	CHG Base/RRH	CHG PSH	CHG HEN	2163
Coordinated Entry	Adults	\$75,000			
	Young Adults	\$10,000			
Outreach	All County	\$60,000			
Rental Assistance	All County	\$880,500			
	Veterans	\$16,000			
Housing & Essential Needs	HEN Certified			\$1,914,700	
Permanent Supportive	PSH Residents		\$215,000 <sup>1</sup>		
Shelter	24 Hour – City of Yakima				\$750,000
	Overnight – Lower Valley				\$100,000
	DV – Upper Valley	\$150,000			
	DV – Lower Valley				\$100,000
	EWWS – All County				\$160,000
	Youth and Young Adults				\$125,000
Capital Improvement	All County				TBD

## Timeline

The Human Services Department reserves the right to change any dates in the RFP timeline.

Event	Date
CPSC applications released	Tuesday, November 26, 2019
RFP Q+A at the Yakima County Homeless Coalition meeting	Tuesday, January 21, 2020
RFP Q+A at the Yakima County Homeless Coalition meeting	Tuesday, March 17, 2020
<b>RFP released</b>	<b>Tuesday, April 7, 2020</b>
Information Session #1	Friday, April 17, 2020, 10am-12pm
Information Session #2	Thursday, April 23, 2020, 1-3pm
Last day to submit questions	Wednesday, April 29, 2020
<b>Application Deadline</b>	<b>Monday, May 4, 2020, 11:59pm</b>
CPSC scoring; site visits and interviews conducted, as needed	May 5 - May 29, 2020
<b>Planned Award Notification</b>	<b>Tuesday, June 16, 2020</b>
Contracts signed by Providers and submitted to Yakima County	Monday, June 22, 2020
Contracts signed by Board of County Commissioners	Tuesday, June 30, 2020
<b>Contract start date</b>	<b>Wednesday, July 1, 2020</b>

## Technical assistance

Information Sessions are optional, free, and open to any interested applicants. Due to COVID-19, informational sessions will be held online.

<sup>1</sup> PSH funding will be allocated \$144,170 for grant year 2020-21, and \$70,830 for grant year 2021-22. PSH funds must include rental assistance to private landlords.

Information Session #1	Information Session #2
Date: Friday, April 17, 2020 Time: 10am-12pm Location: Online – Microsoft Teams Meeting (call in option available)	Date: Thursday, April 23, 2020 Time: 1pm-3pm Location: Online – Microsoft Teams Meeting (call in option available)

Request an invitation for the online informational session by emailing: [HumanServices@co.yakima.wa.us](mailto:HumanServices@co.yakima.wa.us)

Responses to questions will be published at: [www.yakimacounty.us/2333/Human-Services](http://www.yakimacounty.us/2333/Human-Services)

Additional technical assistance can be requested directly from Human Service Department Staff. Help sessions can be provided via email, by phone, or in-person, and will be scheduled on a first-come, first-serve basis. Applicants are strongly encouraged to schedule appointments for technical assistance as early as possible, to ensure availability of staff time. To schedule a help session appointment, contact the Department of Human Services at [HumanServices@co.yakima.wa.us](mailto:HumanServices@co.yakima.wa.us)

### Results-Based Accountability

The Yakima County Human Services Department is committed to identifying and supporting effective programs. In addition to being in alignment with 5-Year Plan goals, all investments resulting from this funding opportunity are expected to demonstrate alignment with the vision of the 5-Year Plan: **Reducing homelessness in Yakima County so that it is brief, rare, and one-time through an efficient and effective homeless response system that prioritizes and focuses first on putting people into stable housing.**

Alignment will be determined through assessment of outcomes. All funded providers will be required to track services appropriately in HMIS and comply with any additional reporting requirements requested by the Human Services Department. Outcomes will be assessed on the following criteria:

Population Accountability	<b>Priority populations identified by the State</b>	Individuals and households experiencing <b>unsheltered homelessness</b> and/or <b>fleeing violence</b>
	<b>Priority populations identified by the 5-Year Plan</b>	Individuals experiencing <b>chronic homelessness</b> Unaccompanied <b>youth</b> <b>Veterans</b> <b>Families</b> with children Individuals over the age of <b>62 years</b>
	<b>Performance Measures</b> <i>How we know the desired result is achieved</i>	Increase in <b>percent unsheltered served</b> – at least <b>60%</b> of services should be for unsheltered homeless households and households fleeing violence OR an increase of <b>at least 5%</b> annually  Reduction of <b>priority populations</b> experiencing homelessness to functional zero

Program Accountability	<p><b>5-Year Plan Goals</b> Goals developed by our community reflecting opportunities and needs within Yakima County, in alignment with State Objectives</p>	<p><b>Quickly identify and engage</b> people experiencing homelessness through <b>outreach and coordination</b> between every system that encounters people experiencing homelessness</p> <p>Operate an effective and efficient homeless crisis response system that swiftly moves people into <b>stable permanent housing</b></p> <p>Support the development of <b>adequate affordable housing</b> and <b>permanent supportive housing</b></p> <p><b>Track and publish data</b> regarding homelessness in Yakima County</p> <p><b>Address disparities</b> among people experiencing homelessness and create resources to meet the needs of <b>priority populations</b></p>
	<p><b>Performance Measures</b> How we know the desired result is achieved</p>	<p>Increased <b>exits to permanent housing</b></p> <p>Reduced <b>returns to homelessness</b> after exits to permanent housing</p> <p>Reduced average <b>length of time experiencing homelessness</b></p> <p><b>Data</b> is collected and reported accurately</p> <p>Participation in <b>HMIS</b> and <b>Coordinated Entry</b></p>

Fiscal Accountability	<p><b>Expectations</b></p>	<p>Administrative expenses <b>do not exceed 6%</b> of total expenditures</p> <p>Funds are evenly <b>disbursed throughout the contract period</b>, or program communicates a clear understanding of how to maintain their operating costs once the grant funds have been utilized</p> <p>For Rental Assistance, HEN, and PSH contracts, <b>rental assistance is a minimum of 67%</b> of total expenditures</p> <p>Reimbursement paperwork is submitted by the <b>10<sup>th</sup> of every month</b></p> <p>Reimbursement requests are submitted with <b>minimal errors</b></p> <p>Submitted reimbursement requests are allowable per the funding source and the contract, grant recipients understand the scope of <b>allowability for their funding</b></p>
	<p><b>Performance Measures</b> How we know the desired result is achieved</p>	<p>Administrative expenses <b>do not exceed 6%</b> of total expenditures</p> <p>For Rental Assistance, HEN, and PSH contracts, <b>rental assistance is a minimum of 67%</b> of total expenditures</p>

	<p><b>Less than 25%</b> of reimbursement requests are submitted late over the length of the contract period</p> <p><b>Less than 25%</b> of reimbursement requests need to be resubmitted due to clerical errors over the length of the contract period</p>
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**Sample Contract Terms and Conditions**

The Sample Contract provided with this RFP (see Attachment 1) represents the terms and conditions which the Owner expects to execute in a contract with the successful Proposer. **Proposers must accept or submit point-by-point exceptions along with proposed alternative or additional language for each point.** The Owner may or may not consider any of the Proposer’s suggested revisions. Any changes or amendment to any of the Contract Terms and Conditions will occur only if the change is in the best interest of the Owner.

**Section 2: Eligibility Requirements**

Programs applying for any of the funds in this RFP must first meet the basic minimum eligibility requirements established by the Federal Housing Authority, the State of Washington, and the Yakima County 5-Year Plan.

**Program Type**

Program must be in alignment with the projects supported by funding streams and identified in the 5-Year Plan:

- Coordinated Entry (CE)
- Outreach
- Rental Assistance/Rapid Rehousing (RA/RRH)
- Housing & Essential Needs (HEN)
- Permanent Supportive Housing (PSH)
- Shelter
- Capital Improvement

**Alignment with 5-Year Plan**

Program must address at least one of the 5-Year Plan goals:

1. Quickly identify and engage people experiencing homelessness through outreach and coordination between every system that encounters people experiencing homelessness
2. Operate an effective and efficient homeless crisis response system that swiftly moves people into stable permanent housing
3. Support the development of adequate affordable housing and permanent supportive housing
4. Track and publish data regarding homelessness in Yakima County
5. Address disparities among people experiencing homelessness and create resources to meet the needs of priority populations

**Adherence to State and Federal Anti-Discrimination Laws**

Program must adhere to relevant State and Federal anti-discrimination laws:

- Program ensures equal access for people experiencing homelessness regardless of race, national origin, gender identity, sexual orientation, marital status, age, veteran or military status, disability, or the use of an assistance animal
- Programs designed to serve families with children experiencing homelessness ensure equal access regardless of family composition and regardless of the age of a minor child

- Programs that operate gender segregated facilities allow the use of facilities consistent with the person’s gender expression or identity

### Participation in HMIS and Coordinated Entry

Program must be participating or able to guarantee future participation in HMIS and Coordinated Entry

### CHG Eligibility Requirements

Programs applying for CHG funds have the following additional requirements:

#### Participation in Trainings

CHG recipients are required to send program staff identified by Yakima County to the following trainings at least every three years:

- Trauma Informed Services
- Mental Health First Aid
- Supporting survivors of domestic violence
- Local coordinated entry policies and procedures as required by lead CE entity
- Fair Housing
- Housing First
- Rapid Re-Housing
- Progressive Engagement and Problem-Solving (Diversion)

### Low Barrier Program Eligibility Requirements

Low barrier programs must have flexible intake schedules and require minimal documentation. At minimum, homeless households are not screened out based on the following criteria:

- Having too little or no income
- Having poor financial credit or financial history
- Having poor or lack of rental history
- Having involvement with the criminal justice system
- Having active or a history of alcohol and/or substance use
- Having a history of victimization
- The type or extent of disability-related services or supports that are needed
- Lacking ID or proof of US Residency Status
- Other behaviors that are perceived as indicating a lack of “housing readiness,” including resistance to receiving services

Low barrier programs must meet the following criteria:

- Expectations must be realistic and clear
- Rules and policies must be narrowly focused on maintaining a safe environment and avoiding exits to homelessness
- There can be no work or volunteer requirements
- Programs that require households to pay a share of rent allow reasonable flexibility in payment

Households cannot be terminated from the program for the following reasons:

- Failure to participate in supportive services or treatment programs
- Failure to make progress on a housing stability plan
- Alcohol and/or substance use in and of itself is not considered a reason for termination

## Section 3: Application

### Submission Instructions and Deadline

**Completed applications are due by 11:59 pm Monday, May 4, 2020**

Applications must be completed via the [WizeHive portal](#). Applications submitted in any other format will not be accepted. Late or incomplete proposals or proposals that do not meet the minimum eligibility requirements outlined in this funding opportunity will not be accepted or reviewed for funding consideration.

Applicants must ensure applications are received by the Human Services Department by the deadline. It is advisable to complete application several hours prior to the deadline in case applicants encounter issues with internet connectivity which impact ability to upload documents. Yakima County is not responsible for ensuring that applications are received by the deadline.

Organizations wishing to apply for multiple programs or applying for programs that are eligible for more than one of the funded categories are required to fill out a separate RFP application for each of the specific programs/program types.

WizeHive portal link: [https://webportalapp.com/sp/login/yakima\\_county\\_hsd](https://webportalapp.com/sp/login/yakima_county_hsd)

### Required Agency Information

The following information will be required for the application:

1. Organization information (name, address, phone, fax, website, federal tax ID, DUNS number)
2. Program name
3. Type of program
4. Amount requested
5. Applicant information (name, title, phone, email)
6. Primary organization contact information (name, title, phone, email)
7. Type of organization
8. Type of program
9. Program address(es)
10. (For nonprofits) Board documents (List of Board Members, charter, bylaws)

### Proposal Narrative and Rating Criteria

A. Program Description
<p><b>Questions</b></p> <ol style="list-style-type: none"><li>1. What is the specific problem/issue that the program will address?</li><li>2. Is this program ready to proceed immediately?</li><li>3. For capital projects:<ol style="list-style-type: none"><li>a. Do you already have a location secured for your project?</li><li>b. If yes, is the location already zoned correctly for your use?</li><li>c. If yes, what is the zoning?</li></ol></li><li>4. Describe all key activities for the program, and the specific improvements that will be made and services that will be provided through said activities.</li><li>5. Indicate which (if any) activities are new for your agency. Please detail a start-up timeline for each new activity.</li><li>6. Include the anticipated number of unduplicated clients to be served annually for each activity.</li><li>7. Describe how the delivery of your program is in alignment with existing best practices. Site peer-reviewed research backing up best practices if possible.</li></ol>

8. Briefly describe the role of all key personnel who will contribute significantly to program coordination and service delivery.
9. Indicate which zip codes will be served by your program.
10. If applicable, briefly highlight any specific geographic areas of focus within those zip codes (e.g. "Naches Ave in Yakima").

**Rating Criteria**

A strong application meets all of the criteria below:

- Applicant describes a strong understanding of the issues they intend to address, the results they are seeking to improve said issues, and the strategies they are implementing to achieve said results.
- Programs are ready to fund, with a clearly established plan of action.
- Strategies are informed by thoughtful reflection and awareness of best practices.

**Total Points for Section: 40**

**B. Population Description**

**Questions**

1. Describe the specific population(s) that the program intends to serve.
2. Describe the experiences of the specific population(s) that the program intends to serve.
3. Identify the strengths, assets, challenges, and concerns of the specific population(s) the program intends to serve.
4. Describe how the program will reach the priority population(s), and how it will address any barriers that might prevent access to services (e.g. language, transportation, cultural differences)

**Rating Criteria**

A strong application meets all of the criteria below:

- Applicant describes a strong understanding of the population(s) they intend to serve, and an understanding of their unique characteristics, experiences, strengths, needs, and concerns.
- Populations to be served are from the priority populations identified in the 5-Year Plan. If the applicant intends to serve populations not listed as priority populations in the 5-Year Plan, the response includes specific details and quantitative or qualitative data clearly describing a significant need among that population.
- Applicant describes how priority population(s) will be reached and how potential barriers to accessing services will be addressed.

**Total Points for Section: 15**

**C. 5-Year Plan Goal Alignment**

**Questions**

1. Identify which of the 5-Year Plan Goals the program addresses.
2. Describe how the program addresses the goal(s).

**Rating Criteria**

A strong application meets all of the criteria below:

- Program adequately addresses at least one of the goals of the 5-Year Plan.
- Description of how the goal is addressed includes tasks identified as metrics for goals in the 5-Year Plan.

**Total Points for Section: 25**

D. 5-Year Plan Values Alignment

**Questions**

1. Describe how the program embodies each of the values identified in the 5-Year Plan:
  - a. Honoring human dignity
  - b. Recognizing resiliency
  - c. Nonjudgmental, respectful, and responsive planning
  - d. Transparency
  - e. Inclusive and engaging services

**Rating Criteria**

A strong application meets all of the criteria below:

- Program adequately explains methods of embodiment for each of the identified values.

**Total Points for Section: 25**

E. Data and Fiscal Management

**Questions**

1. Describe your organization’s experience and capacity to collect and manage data, including confidential data.
2. What challenges does your organization experience in collecting and managing data?
3. For organizations currently using HMIS: HMIS data will be reviewed when available as part of the application process. If you would like to supply additional information or data to explain or supplement the data collected in HMIS, you are invited to do so.
4. Describe your organization’s financial management system. How does your organization establish and maintain accounting principles to safeguard all funds that may be awarded under the terms of this funding opportunity?
5. Upload the results of your organization’s most recent fiscal audit. In the event that your organization does not have audited financial statements, upload the most recent year-end financial statements.
6. Upload a copy of your organization’s General Liability and Insurance Certificate.
7. For non-profits:
  - a. Upload a copy of your organization’s IRS Form 990
  - b. Upload a copy of your organization’s 501©3 Tax Exempt Letter

**Rating Criteria**

A strong application meets all of the criteria below:

- Applicant understands current organizational capacity to collect and manage data.
- Applicant understands current data being collected.
- Applicant understands and can identify current organizational barriers to effective data collection.
- HMIS data to be reviewed for agencies when available:
  - Exits to positive destinations
  - Returns to homelessness
  - Percent unsheltered served
  - Length of time experiencing homelessness
- All necessary forms are submitted.
- Applicant has a fiscal management system which maintains checks and balances and follows Generally Accepted Accounting Principles. If applicant lacks fiscal management capabilities, applicant identifies fiscal sponsor and describes their fiscal management system.

**Total Points for Section: 21**

## F. Capacity and Experience

### Questions

1. Describe your organization's past success in providing the program you are applying for. If your agency has no experience delivering this program, describe any related experience and a plan for development of service capacity.
2. Describe relevant trainings that program staff currently participate in.

### Rating Criteria

A strong application meets all of the criteria below:

- Organization has proven experience that lends itself to future success with the implementation of the program.
- Staff are provided with the resources needed to be successful in their roles.

**Total Points for Section: 6**

## G. Partnerships and Collaborations

### Questions

1. Will your organization partner with other organizations to deliver on the activities of the program?
2. If the answer above was yes:
  - a. Describe your partnerships, including the names of organizations.
  - b. How will this/these collaboration(s) enhance services to benefit clients?
  - c. How will this/these collaboration(s) streamline services and build efficiencies?
  - d. Upload a signed letter of intent from the collaborating agency(ies) confirming this collaboration will exist as described.

### Rating Criteria

A strong application meets all of the criteria below:

- Applicant describes effective partnerships that enhance service quality, minimize duplication, and amplify available resources.
- Applicant describes clear partnership responsibilities in deliveries services, managing data, and reporting.
- Applicant describes ability to oversee and monitor partner agency activities to ensure accountability in shared work.
- Applicant describes how collaboration benefits program participants.
- Applicant submitted signed letters of intent from partners.
- Applicant describes how participants will be referred to other programs and agencies in a proactive, seamless, participant-friendly manner.

**Total Points for Section: 27**

## H. Budget

### Questions

1. Complete a separate [Proposed Program Budget](#) for each activity in your proposal. The costs reflected in the budget should be the activity(ies) you are applying for, not your total agency budget. List expenses in your budget(s), including the other resources and amounts that will be used to support the participants served by this activity in the appropriate columns of the budget worksheets. The other columns are for grants, dedicated funding sources, or listing funds provided through your agency's fundraising mechanisms.
2. Describe the sustainability of the other funding sources listed in your budget(s) supporting the activity(ies).

**Rating Criteria**

A strong application meets all of the criteria below:

- Budget items are reasonable and appropriate given the nature of the service, the priority populations, and the proposed level of service.
- The proposed program is cost effective given the type, quantity, and quality of services.
- Applicant identifies other funds to be used with any funds awarded from this funding opportunity for providing the services described in the proposal and provides evidence that these funds are sustainable.
- Key staff identified in section A. Program Description are all funded.

**Total Points for Section: 20**

## Attachment 1: Sample Contract Terms and Conditions

See next page

**HOMELESS GRANT PROGRAM CONTRACT  
FACE SHEET**

CONTRACTOR IS A <input checked="" type="checkbox"/> SUBRECIPIENT <input type="checkbox"/> VENDOR		CONTRACT NUMBER:
1. NAME/ADDRESS:	2. ORIGINAL CONTRACT AMOUNT:	5. PREVIOUS CONTRACT AMOUNT:
	3. CASH MATCH REQUIREMENT:	6. MODIFICATION AMOUNT:
	4. TOTAL CONTRACT AMOUNT:	7. NEW TOTAL CONTRACT AMOUNT:
8. CONTACT INFO:	9. COUNTY PROGRAM CONTACT INFO: <b>Yakima County Human Services Esther Magasis, Human Services Director 128 N 2<sup>nd</sup> Street, Room 231 Yakima, WA 98901 (509) 574-1366 Esther.Magasis@co.yakima.wa.us</b>	10. COUNTY FISCAL CONTACT INFO: <b>Yakima County Human Services Lance Larsen, Analyst/Accountant 128 N 2<sup>nd</sup> Street, Room 231 Yakima, WA 98901-2639 (509) 574-1369 Lance.Larsen@co.yakima.wa.us</b>
11. CONTRACT START DATE: <b>July 1, 2020</b>	12. CONTRACT END DATE: <b>June 30, 2022</b>	
13. FUNDING AUTHORITY: <b>Washington State Department of Commerce – Consolidated Homeless Grant (CHG)</b>		
14. CFDA NUMBER(S): <b>N/A</b>	15. CFDA TITLE(S): <b>N/A</b>	
16. PURPOSE: <b>The CHG is designed to support an integrated system of housing assistance to prevent homelessness and quickly re-house households who are unsheltered. The purpose of this agreement is to administer a Rapid Rehousing Rental Assistance program.</b>		
<b>EXHIBITS:</b> When the box below is marked with an X, the following Exhibits are attached and are incorporated into this Contract by reference: <input checked="" type="checkbox"/> Exhibits (specify): <b>EXHIBIT A – Special Terms &amp; Performance Measures EXHIBIT B – Budget EXHIBIT C – Scope of Work (Contractor RFP response)</b>		
This Contract contains all of the terms and conditions agreed upon by the parties and all documents attached or incorporated by reference, include Basic Interagency Agreement or its successor. No other understandings or representations, oral or otherwise, regarding the subject matter of this Contract shall be deemed to exist or bind the parties. The parties signing below warrant that they have read and understand this Contract and have authority to enter into this Contract.		
<b>Organization</b>	<b>BOARD OF COUNTY COMMISSIONERS</b>	
_____	_____	
Name, Title	Norm Childress, Chairman	
_____	_____	
Date	Ron Anderson, Commissioner	
_____	_____	
<b>Approved as to Form:</b>	Victoria L. Baker, Commissioner	
_____	<b>DATED</b>	
<i>Deputy Prosecuting Attorney</i>	<i>Attest:</i> _____	
_____	_____ Melissa Paul, Clerk of the Board	
<b>Agreement Number</b>	_____ Linda Kay O’Hara, Deputy Cler	

## GENERAL TERMS AND CONDITIONS

In consideration of the covenants, conditions, performances, and provisions hereinafter contained, the parties hereto agree as follows:

1. **Definitions:** The words and phrases listed below, as used in the Contract, shall have the following definitions:
  - A. “Contract” The term contract is intended to mean an agreement creating obligations enforceable by law between the County and the contractor. For purposes of this “contract”, the parties agree that all terms contained in the General Terms and Conditions and Special Terms and Performance Measures including any Exhibits and other documents, as well as any other attachments, are considered part of the “contract”.
  - B. “CFR” means Code of Federal Regulations. All references in this Contract to CFR chapters or sections shall include any successor, amended, or replacement regulation. The CFR may be accessed at <http://www.gpoaccess.gov/cfr/index.html>.
  - C. “Debarment” means an action taken by a federal official to exclude a person or business entity from participating in transactions involving certain federal funds.
  - D. “Director” means the Director of the Yakima County Department of Human Services.
  - E. “General Terms and Conditions” means the contractual provisions contained within this Contract, which govern the contractual relationship between the County and the Contractor, under this Contract.
  - F. “Personal Information” means information identifiable to any person, including, but not limited to, information that relates to a person's name, health, finances, education, business, use or receipt of governmental services or other activities, addresses, telephone numbers, social security numbers, driver license numbers, other identifying numbers, and any financial identifiers.
  - G. “Principals,” which includes officers, members of the Board of Directors, owner(s), or other person(s) with management or supervisory responsibilities relating to the transaction.
  - H. “RCW” means the Revised Code of Washington. All references in this Contract to RCW chapters or sections shall include any successor, amended, or replacement statute. The RCW can be accessed at <http://apps.leg.wa.gov/rcw/>.
  - I. “Subcontract” means a separate contract between the Contractor and an individual or entity (“Subrecipient”) to perform all or a portion of the duties and obligations that the Contractor shall perform pursuant to this Contract.

J. “WAC” means the Washington Administrative Code. All references in this Contract to WAC chapters or sections shall include any successor, amended, or replacement regulation. The WAC can be accessed at <http://apps.leg.wa.gov/wac/>.

2. **Consideration:** The parties agree that the monetary consideration for this contract shall be identified in the face sheet and contained in the Budget section(s) of this Contract. The parties agree that the face amount of the contract is up to and not to exceed the full consideration due to the Contractor. Any additional modifications to this agreement regarding consideration must be mutually agreed to and be in writing to be effective.
3. **Amendment:** This Contract, or any term or condition, may only be modified in writing and signed by both parties. Only personnel authorized to bind each of the parties shall sign an amendment.
4. **Assignment:** Except as otherwise provided herein, the Contractor shall not assign rights or obligations derived from this Contract to a third party without the prior, written consent of the County and the written assumption of all of the Contractor's obligations in this Contract by the third party.
5. **Circulars** These requirements apply to the primary recipient of federal funds, and then follow the funds to the Subrecipients. The Federal Circulars found in Title 2 of the Code of Federal Regulations (CFR) provide the applicable administrative requirements, cost Principles and audit requirements. The Circulars are applicable to all non-federal recipients of Federal Awards unless specifically excluded. Subrecipients must follow this Circular and incorporated appendices and any future amendments, and any successor or replacement circulars or regulations.
6. **Compliance with Applicable Law:** At all times during the term of this Contract, the Contractor and the County shall comply with all applicable federal, state, and local laws, regulations, and rules, including but not limited to non-discrimination laws and regulations.
7. **Confidentiality:** The parties shall use Personal Information and other confidential information gained by reason of this Contract only for the purpose of this Contract. The County and the Contractor shall not disclose, transfer, or sell any such information to any other party, except as provided by law or, in the case of Personal Information except as provided by law or with the prior written consent of the person to whom the Personal Information pertains. The parties shall maintain the confidentiality of all Personal Information and other confidential information gained by reason of this Contract and shall return or certify the destruction of such information if requested in writing by the party to this Contract that provided the information.

A. Confidential information as used in this section includes:

- I. All material provided to the Contractor by the County that is designated as “confidential”;
- II. All material produced by the Contractor that is designated as “confidential” by the County;
- III. All personal information in the possession of the Contractor that may not be disclosed under State or Federal law. “Personal Information” includes but is not limited to: information related to a person’s name, health, finances, education, business, use of government services, addresses, telephone numbers, social

security number, driver's license number and other identifying numbers, and "Protected Health Information" (PHI) under the Federal Health Insurance Portability and Accountability Act of 1996 (HIPPA).

- B. The Contractor shall take all necessary steps to assure that Confidential Information is safeguarded to prevent unauthorized use, sharing, transfer, sale or disclosure, or violation of any State or Federal laws related thereto. Upon request, the Contractor shall provide the County with its policies and procedures on confidentiality. The County may require changes to such policies and procedures as they apply to this agreement, whenever the County reasonably determines that changes are necessary to prevent unauthorized disclosures. The Contractor shall make the changes within the time period specified by the County. Upon request, the Contractor shall immediately return to the County any Confidential Information that the County reasonably determines has not been adequately protected by the Contractor against unauthorized disclosure.
  - C. The Contractor shall notify the County within five (5) working days of any unauthorized use or disclosure of a Confidential Information and shall take necessary steps to mitigate the harmful effects of such use or disclosure.
8. **Conflicts of Interest:** Subrecipients shall provide a copy of their Conflict of Interest Statement/Policy prior to their first billing being paid. In addition, Subrecipients shall assure compliance with any applicable State or Federal laws relating to Conflicts of Interest.
  9. **Debarment Certification:** The Contractor, by signature to this Contract, certifies the Contractor, its Principals and any Subrecipients are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency from participating in transactions (debarred). The Contractor also agrees to include the above language notification requirement in any and all Subcontracts into which it enters. The Contractor shall immediately notify the County if, during the term of this Contract, the Contractor, its Principals or Subrecipients becomes debarred. The County may immediately terminate this Contract by providing the Contractor written notice if the Contractor becomes debarred during the term of this Contract.
  10. **Disputes:** A Dispute Board shall determine disputes between the parties in the following manner: Each party shall appoint one member to the Dispute Board. The members appointed shall jointly appoint an additional member to the Dispute Board. The Dispute Board shall review the facts, Contract terms, and applicable statutes and rules and make a determination. This process shall constitute the final administrative remedy available to the parties. Each party reserves the right to litigate issues and matters in court de novo.
  11. **Entire Contract:** This Contract including all documents attached to or incorporated by reference; contain all the terms and conditions agreed upon by the parties. No other understandings or representations, oral or otherwise, regarding the subject matter of this Contract shall be deemed to exist or bind the parties.
  12. **Governing Law, Venue, and Jurisdiction:** This Agreement shall be governed by the laws of the State of Washington. Any action, suit, or judicial proceeding for the enforcement of this Agreement shall be brought in Yakima County Superior Court for the State of Washington.

13. **Independent Status:** For purposes of this Contract, the Contractor acknowledges that the Contractor is not an officer, employee, or agent of the County. The Contractor shall not hold out itself or any of its employees as, nor claim status as, an officer, employee, or agent of the County. The Contractor shall not claim for itself or its employees any rights, privileges, or benefits, which would accrue to an employee of the County. The Contractor shall indemnify and hold harmless the County from all obligations to pay or withhold federal or state taxes or contributions on behalf of the Contractor or the Contractor's employees.

The parties agree that, for the purposes of this Contract, the Contractor is an independent contractor and neither the Contractor nor any employee of the Contractor is an employee of the County. Neither the Contractor nor any employee of the Contractor is entitled to any benefits that Yakima County provides its employees. The Contractor is solely responsible for payment of any statutory workers compensation or employer's liability insurance as required by state law.

14. **Inspection:** Either party may request reasonable access to the other party's records and place of business for the limited purpose of monitoring, auditing, and evaluating the other party's compliance with this Contract and applicable laws and regulations. During the term of this Contract and for one year following termination or expiration of this Contract, upon receiving reasonable written notice, the parties shall provide the other party with access to its place of business and to its records, which are relevant to its compliance with this Contract, and applicable laws and regulations. This provision shall not be construed to give either party access to the other party's records and place of business for any other purpose. Nothing herein shall be construed to authorize either party to possess or copy records of the other party.

15. **Indemnification, Defense, and Hold Harmless:** To the fullest extent permitted by law including RCW 4.24.115, the Contractor shall indemnify, defend, and hold harmless the County and its officers, employees, agents, and volunteers from all claims, suits, or actions brought for injuries to, or death of, any persons, or damages arising from or relating to the Contractor's performance of this Agreement or in consequence of any negligence or breach of contract related to the Contractor's performance of this Agreement caused in whole or in part by any act or omission by the Contractor or the agents or employees of the Contractor related to performance of this Agreement.

16. **Contractor's Waiver of Employer's Immunity under Title 51 RCW:** Contractor intends that its obligations to indemnify, defend, and hold harmless set forth above in section 16 shall operate with full effect regardless of any provision to the contrary in Title 51 RCW, Washington's Industrial Insurance Act. Accordingly, the Contractor specifically assumes all potential liability for actions brought by employees of the Contractor against the County and its officers, employees, agents, and volunteers, and, solely for the purpose of enforcing the Contractor's obligations to indemnify, defend, and hold harmless set forth above in section 16, the Contractor specifically waives any immunity granted under the state industrial insurance law, Title 51 RCW. The parties have mutually negotiated this waiver. The Contractor shall similarly require that any subcontractor it retains in connection with its performance of this Agreement shall comply with the terms of this paragraph, waive any immunity granted under Title 51 RCW, and assume all liability for actions brought by employees of the subcontractor.

17. **Insurance:**

- A. The County certifies that it is insured as a member of the Washington Counties Risk Pool, and is otherwise self-insured, and can pay for losses for which it is found liable.

B. The Contractor shall, with insurance carriers with a Best Rating of A-VII or better, maintain occurrence based comprehensive general liability insurance and automobile liability insurance with minimum limits of \$2,000,000 per occurrence and \$5,000,000 aggregate, as well as Workers Compensation Contingent Employers Liability with minimum limits of \$1,000,000 each accident or disease for each employee. Such insurance shall provide that Yakima County, its officers, employees, agents and volunteers are Primary Additional Insureds under such insurance. The coverage provided under such insurance for such Primary Additional Insureds shall be primary and not contributory to any other coverage that may be available to such Primary Additional Insureds. Prior to commencement of any work under this Agreement, the Contractor shall, provide proof of such insurance including all Certificates of Insurance and endorsements pertaining to such insurance, and if requested, any policy pertaining to insurance required under this Agreement.

18. **Maintenance of Records:** During the term of this Contract and per state law for seven years following termination or expiration of this Contract, both parties shall maintain records sufficient to:

- A. Document performance of all acts required by law, regulation, or this Contract;
- B. Demonstrate accounting procedures, practices, and records that sufficiently and properly document the Contractor's invoices to the County and all expenditures made by the Contractor to perform as required by this Contract.
- C. For the same period, the Contractor shall maintain records sufficient to substantiate the Contractor's statement of its organization's structure, tax status, capabilities, and performance.
- D. Show compliance with the following, but not be limited to:
  - I. Records documenting homeless status, or at risk of homeless status;
  - II. Records documenting reasonable belief of imminent threat of harm;
  - III. Records documenting annual income;
  - IV. Program participant records, housing standards and services provided;
  - V. Conflict of interest and confidentiality requirements;
  - VI. Records documenting compliance with housing standards and Fair Housing; and
  - VII. Other records necessary to properly and thoroughly document compliance with contract terms and conditions.

19. **Nondiscrimination:** The Contractor agrees that it shall not discriminate against any person on the grounds of race, creed, color, religion, national origin, sex, sexual orientation, veteran status, pregnancy, age, marital status, political affiliation or belief, or the presence of any sensory, mental or physical handicap in violation of the Washington State Law Against Discrimination (RCW chapter 49.60) or the Americans with Disabilities Act (42 U.S.C. 12101 et seq.) or any other applicable state, federal or local law, rule or regulation.

The Contractor and subcontractor shall abide by the requirements of 41 CFR §§ 60-300.5(a) and 60-741.5(a). These regulations prohibit discrimination against qualified individuals on the basis of protected veteran status or disability and require affirmative action by covered prime contractors

and subcontractors to employ and advance in employment qualified protected veterans and individuals with disabilities.

20. **Order of Precedence:** In the event of an inconsistency in this Contract, unless otherwise provided herein, the inconsistency shall be resolved by giving precedence, in the following order, to:
  - A. Applicable federal and State of Washington statutes and regulations;
  - B. Special Terms and Conditions of this Contract;
  - C. This Contract.
  
21. **Ownership of Material:** Copyright in all material created by the Contractor and paid for by the County shall be the property of the State of Washington. Both County and Contractor may use these materials and permit others to use them, for any purpose consistent with their respective missions as part of the State of Washington. This material includes but is not limited to: books; computer programs; documents; films; pamphlets; reports; sound reproductions; studies; surveys; tapes; and/or training materials. Material which the Contractor uses to perform this Agreement but is not created for or paid for by the County is owned by the Contractor or such other party as determined by Copyright Law and/or Contractor's internal policies. Contractor hereby grants the County a perpetual license to use this material for County internal purposes at no charge to the County, provided that such license shall be limited to the extent which the Contractor has a right to grant such a license.
  
22. **Responsibility:** Each party to this Contract shall be responsible for the negligence of its officers, employees, and agents in the performance of this Contract to the extent allowed by law. No party to this Contract shall be responsible for the acts and/or omissions of entities or individuals not party to this Contract. The County and the Contractor shall cooperate in the defense of tort lawsuits, when possible. Both parties agree and understand that this provision may not be feasible in all circumstances. The County and the Contractor agree to notify the attorneys of record in any tort lawsuit where both are parties if either the County or the Contractor enters into settlement negotiations. It is understood that the notice shall occur prior to any negotiations, or as soon as possible, and the notice may be either written or oral.
  
23. **Severability:** The provisions of this Contract are severable. If any court holds any provision of this Contract, including any provision of any document incorporated by reference, invalid, that invalidity shall not affect the other provisions this Contract.
  
24. **Subcontracting:** The Contractor may not subcontract the services to be provided under this Contract, unless requested and approved in writing by the Director of the Department of Human Services or his assigns or unless otherwise specified in this Contract. If the County, the Contractor, and a subrecipient of the Contractor are found by a jury or trier of fact to be jointly and severally liable for personal injury damages arising from any act or omission from the contract, then the County shall be responsible for its proportionate share, and the Contractor shall be responsible for its proportionate share. Should the subrecipient be unable to satisfy its joint and several liability, the County and the Contractor shall share in the subrecipient's unsatisfied proportionate share in direct proportion to the respective percentage of their fault as found by the jury or trier of fact, to the extent allowed by law. Nothing in this term shall be construed as creating a right or remedy of any kind or nature in any person or party other than the County and the Contractor. This term shall not apply in the event of a settlement by either the County or the Contractor.

25. **Reporting Requirements:**

A. Homeless Management Information System (HMIS)

The Contractor shall enter data into the County Homeless Management Information System (HMIS) for every client served under this Agreement in accordance with HUD/HMIS Data Standards. Client records shall be submitted and updated, as required, **no less frequently than monthly on or before the 5th day of each month.** HMIS required data elements are determined by the funder.

The Contractor shall submit a Monthly Data Report with monthly reimbursement requests, on or before the 10<sup>th</sup> day of each month. The report must contain the names of the projects for which data has been entered and must include a statement for each project verifying that the data is both complete and accurate. All issues preventing accurate and complete data submissions in the HMIS shall be communicated through the HMIS support ticket system.

The Contractor shall utilize the HMIS housing inventory tool to manage the occupancy of units and update unit information as occupancy, or housing inventory changes. All unit information shall be updated within forty-eight (48) hours of an occupancy change. Contractor staff that are responsible for maintaining and/or updating the housing inventory shall attend offered training on the use and operation of the HMIS-based housing tool and will respond promptly to questions regarding housing inventory posed by the County. Guidance regarding the information needed to accurately account for housing inventory for the annual submission of the Housing Inventory Count Report and for local planning purposes can be found in HUD Notice CPD-16-060, pp. 5-17 as incorporated herein by reference.

The Contractor shall ensure that all applicable staff are fully trained to operate in the HMIS and the Service Prioritization Decision Assistant Tool (SPDAT) and Vulnerability Index – Service Prioritization Decision Assistant Tool (VI-SPDAT) prior to using these systems. Contractors providing permanent supportive housing and transitional housing programs will complete a SPDAT on all program participants at program entry, program exit, and if applicable, annually.

County HMIS staff will post the most current versions of all applicable documents, reports, and operational guidelines to [www.yakimacounty.us](http://www.yakimacounty.us). Communications regarding updates to the website will be distributed via e-mail to contracted HMIS agencies. The Contractor will submit questions regarding participation in the HMIS, including data collection responsibilities, via the support request tool in the HMIS.

B. Other Reporting Requirements

The Contractor shall submit data required for the Annual Homeless Assessment Report, Commerce Annual Report, Housing Inventory Count, the Annual Point-in-Time Count, and the System Performance Measures Report as specified by the County.

26. **Contract Management Standards:** The Contractor shall maintain accurate records to account for its expenditures and program performance. The County has the right to monitor and audit the finances of the Contractor to ensure actual expenditures remain consistent with the spirit and intent of this Agreement. The County designee may inspect and audit all records and other materials and the Contractor shall make such available upon request.

27. **Internal Auditing Controls:** The Contractor shall establish and maintain a system of internal accounting control which complies with applicable Generally Accepted Accounting Principles (GAAP). All Contractor records with respect to any matters covered by this Agreement shall be made available to the County, or other authorized officials, at any time during normal business hours, as often as deemed necessary, to audit, examine, and make excerpts or transcripts of all relevant data.

The Contractor must send a copy of its audit report, corrective action plan for any audit finding(s), and Management Letter to the County's Contract Representative, designated on the Face Sheet of this Agreement within the earlier of thirty (30) days after receipt of the auditor's report, or no later than nine (9) months after the end of the audit period. Corrective action plans are to be submitted for all findings and Management Letters, not only those related to funding received from the County. The annual audit must include a management letter that addresses the adequacy of internal controls within the organization.

If this Agreement is funded by Federal sources as identified on the FACE SHEET, the Contractor shall comply with Federal audit requirements for agencies who expend in excess of \$750,000 of federal funds. The County reserves the right to require special procedures which are more limited in scope than a full audit for those agencies expending less than \$750,000 in federal funds.

The Contractor that expends less than \$750,000 in a fiscal year in federal funds from all sources shall submit a copy of the Contractor's most recent Audited Financial Statement to the County's Contract Representative, designated on the Face Sheet of this Agreement. The Contractor that does not receive a financial audit shall submit financial statements within ninety (90) calendar days of Contractor's fiscal year end to the County's Contract Representative by mail.

The Contractor is responsible for any audit expenses incurred by its own organization or that of its Subcontractors and the County reserves the right to recover from the Contractor all disallowed costs resulting from the audit.

Failure of the Contractor to comply with the audit requirements will constitute a violation of this Agreement and may result in the withholding of future payments.

28. **Religious Activities:** The Contractor acknowledges no portion of the public funds shall be appropriated for or applied to any religious activity or essentially religious endeavors, including but not limited to religious worship, exercise or instruction.

The Contractor acknowledges that government-paid staff is prohibited from conducting religious activities during their on-duty hours.

ALL participation in religious activities by clients must be purely voluntary. Religious activities should be conducted in a place and in a manner that allows clients to opt in (such as going to a room or space separate from the main facility) and that does not stigmatize those who elect not to participate.

No homeless services provided by the Contractor shall be denied due to person's religious affiliation or lack thereof.

29. **Survivability:** The terms and conditions contained in this Contract, which by their sense and context, are intended to survive the expiration of this particular Contract shall survive. Surviving terms include, but are not limited to Confidentiality, Disputes, Inspection,

Maintenance of Records, Ownership of Material, Responsibility, Termination for Default, Termination Procedure, and Title to Property.

30. **Termination Due to Change in Funding:** If the funds upon which the County relied to establish this Contract are withdrawn, reduced, or limited, or if additional or modified conditions are placed on such funding, the County may terminate this Contract by providing at least five business days written notice to the Contractor. The termination shall be effective on the date specified in the notice of termination.
31. **Alternative use of Funding:** Yakima County at its sole discretion may choose to provide alternative funding sources to continue this contract if the original funds which the County relied to establish this Contract are withdrawn, reduced, or limited, or if additional or modified conditions are placed on such funding. Such decision to use alternative funding sources shall not abrogate Yakima County's right to terminate this contract under the provisions set forth in item 30 above, and such decision to provide and/or continue such alternative funding shall be at the sole discretion of Yakima County and the contractor agrees to hold Yakima County harmless for such decision.
32. **Suspension or Termination:**

The County may suspend or terminate this Agreement if the Contractor materially fails to comply with any terms or this Agreement, which included but are not limited to the following:

- A. Failure to comply with the rules, regulations or provisions referred to herein, or such statutes, regulations, executive orders, policies, or directives as may become applicable at any time; and
- B. Failure, for any reason, of the Contractor to fulfill in a timely and proper manner its obligations under this Agreement; and
- C. Ineffective or improper use of funds provided under this Agreement; and/or
- D. Submission by the Contractor to the County reports that are incorrect or incomplete in any material respect.

Either party may terminate this Agreement by providing thirty (30) calendar days written notice sent by certified mail to the addresses listed on the Face Sheet.

If this Agreement is terminated for any reason, County shall pay only for performance rendered or costs incurred in accordance with the terms of this Agreement and prior to the effective date of termination.

The County reserves the right to terminate the contract immediately effective upon receipt of written notice to Contractor for any alleged material breach of the contract which may include alleged violations of Washington or Federal Law, and/or any other violation of the terms of this agreement that would materially frustrate the purpose of this contract and/or subject Yakima County to potential financial and/or tort liability.

33. **Title to Property:** Title to all property purchased or furnished by the County for use by the Contractor during the term of this Contract shall remain with the County. Title to all property purchased or furnished by the Contractor for which the Contractor is entitled to reimbursement by the County under this Contract shall pass to and vest in the County. The Contractor shall take reasonable steps to protect and maintain all the County property in its possession against

loss or damage and shall return the County property to the County upon Contract termination or expiration, reasonable wear and tear excepted.

34. **Treatment of Client Property:** Unless otherwise provided in this Contract, the Contractor shall ensure that any adult client receiving services from the Contractor under this Contract has unrestricted access to the client's personal property. The Contractor shall not interfere with any adult client's ownership, possession, or use of the client's property.

The Contractor shall provide clients under age 18 with reasonable access to their personal property that is appropriate to the client's age, development, and needs. Upon termination or completion of this Contract, the Contractor shall promptly release to the client and/or the client's guardian or custodian all of the client's personal property. This section does not prohibit the Contractor from implementing such lawful and reasonable policies, procedures and practices as the Contractor deems necessary for safe, appropriate, and effective service delivery (for example, appropriately restricting clients' access to, or possession or use of, lawful or unlawful weapons and drugs).

35. **Waiver:** Waiver of any breach or default on any occasion shall not be deemed a waiver of any subsequent breach or default. Any waiver shall not be construed to be a modification of the terms and conditions of this Contract unless amended as set forth in Section 2, Amendment. Only the Director or designee has the authority to waive any term or condition of this Contract on behalf of the County.
36. **Notices:** Any demand, request or notice which either party desires or may be required to make or deliver to the other shall be in writing and shall be deemed delivered when personally delivered, or when delivered by private courier service (such as Federal Express), or three days after being deposited in the United States mail, in registered or certified format, return receipt requested, addressed to the representatives as identified on the Face Sheet of this agreement.

## EXHIBIT A

### SPECIAL TERMS & PERFORMANCE MEASURES

#### 1. Purpose of the Agreement:

The Contractor will be responsible for administering a Program Type in a manner satisfactory to the County, and in accordance with the Contractor's 2018 - 2020 Homeless Housing Assistance RFP Application for Funding, submitted to the Yakima County Human Services Department RFP, as well as the Yakima County 5-Year Homeless Plan incorporated herein by reference.

The Consolidated Homeless Grant (CHG) combines state homeless resources into a single grant opportunity to county governments (and other designated entities) under the administration of the Department of Commerce. The CHG is designated to support an integrated system of housing assistance to prevent homelessness and quickly re-house households who are unsheltered. This grant provides resources to address the needs of people who are homeless or at-risk of homelessness, as described in the Local Homeless Plans for each county.

CHG funds support a variety of activities, including: operation of emergency shelter and transitional housing units, rental assistance, data collection and reporting. Refer to the Guidelines for Consolidated Homeless Grant for details on providing services to people who are homeless. Refer to the Administrative Requirements for Consolidated Homeless Grant for the administrative and system requirements for grantees and sub grantees, coordinated assessment, reporting, legislatively established priorities, and requirements for local homeless plans.

The Department of Commerce Consolidated Homeless Grant materials and information can be accessed at the Commerce Website. Please refer to the following web address for the CHG General Terms and Conditions, Guidelines, and Administrative Requirements:  
<http://www.commerce.wa.gov/serving-communities/homelessness/consolidated-homeless-grant/>

#### 2. Special Terms:

The County will monitor the performance of the Contractor against the information provided in the Contractor's 2020 - 2022 Homeless Housing Assistance RFP Application for Funding, timely submittal of performance data, and spend down of grant funds, and all other terms and conditions of this Agreement. ***Substandard performance as determined by the County will constitute noncompliance with this Agreement and shall result in action which may include but is not limited to the County being required to submit and implement a corrective action plan, payment***

**suspension, funding reduction, or grant termination.** If action to correct such substandard performance is not timely undertaken by the Contractor within a reasonable period of time after being notified by the County, Agreement suspension or termination procedures will be initiated.

The Contractor shall comply with the General Terms and Conditions as specified in the County’s Grant Agreement with Washington State Department of Commerce (incorporated herein by reference).

It is the intent of the County to continue funding for this program for the term of this Agreement based upon performance and funding availability, but continuation of the program is solely based upon the discretion of the County and entirely contingent upon receipt of State and Local grant funds specifically allowed for this program.

**3. Program Delivery:**

The Contractor agrees to provide the following program services:

Project Description:	
Project Type:	
HMIS Project Name:	
Projected # of Households Served:	

<b>Population Served</b>	
	Single Men + Single Women
	Single Men Only
	Single Women Only
	Single Women + Households with Children
	Households with Children
	Young Adults (18-24 years)

**4. Target Performance Measures Identified by the Department of Commerce:**

<b>Performance Measure</b>	<b>2017 Baseline</b>	<b>Changes from Baseline</b>	<b>June 30, 2019 Program Target</b>
Maintain Current Rate Exits to PH			
Returns to Homelessness			

**5. Special Conditions:**

The Contractor shall participate in the Yakima County Coordinated Entry Assessment program for services provided under this Agreement, as applicable. The Contractor is responsible for designating a staff person who shall attend bi-monthly Coordinated Entry meetings and participate in the planning for future coordinated service efforts.

The Contractor shall employ a progressive engagement approach if the Contractor will provide rental assistance under this Agreement.

The Contractor shall send essential staff to all mandatory County trainings and information meetings.

The Contractor is responsible for re-evaluating the program participant’s eligibility in accordance with the Guidelines for Homeless Housing and Assistance Fund (HHAF) and the Guidelines for the Consolidated Homeless Grant (CHG).

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## EXHIBIT B

### BUDGET

GRANTEE is authorized to spend no more than **AMOUNT (\$)** FROM July 1, 2020 through June 30, 2022.

<u>Category</u>	<u>Amount</u>
<b>7/1/2020– 6/30/2021</b>	
Admin – Indirect (6%)	
Operations	
For-Profit Rent Assistance	
<b>YEAR 1 TOTAL</b>	
<b>Year 2</b> <b>(CONTINGENT ON FUNDING AVAILAILITY)</b>	
<b>7/1/2021– 6/30/2022</b>	
Admin – Indirect (6%)	
Operations	
For-Profit Rent Assistance	
<b>YEAR 2 Total</b>	
<b>TOTAL</b>	

If contractor has more than one project listed, the budgets for those projects remain distinct and must be separable; each project line is also required to be invoiced and supported separately.

Documentation of Administration and time and effort charges will need to be provided unless the agency has a Federally Approved Cost Allocation Plan. Documentation of the Federally Approved Cost Allocation Plan must accompany the first invoice before payment will be made.

1. Administrative (Indirect) Costs:
  - A. The Contractor may use a total of 6% for administrative (indirect) costs for projects that align with the Consolidated Homeless Grant Guidelines issued by the Washington State Department of Commerce.
  - B. The Contractor may use a total of 6.0% for administrative (indirect) costs for projects that align with the homeless housing program per **RCW 36.22.179; Surcharge for local homeless housing and assistance – Use.**
  - C. The Contractor may use a total of 3.5% for administrative (Indirect) costs for HEN Rental Assistance projects that align with the Consolidated Homeless Grant Guidelines issued by the Washington State Department of Commerce.
  - D. If Awarded Rent Assistance the Contractor will spend rent assistance in proportion of the non-rent assistance costs. The percentage of non-rent assistance costs spent will not exceed 10% of the percentage Rent assistance costs spent. (ie: if the budget for rent assistance costs are 20% spent, non-rent cost spent may not exceed 30% of the budget).
  - E. Contractors will spend administration costs at the same rate proportionally to their non-administrative costs. The percentage of administrative (indirect) costs spent will not exceed 10% of the percentage of non-administrative costs spent. (ie: if the budget for operational costs are 20% spent, administrative costs may not exceed 30% of the administrative budget).
2. Equal Quarterly Disbursements:
  - A. Contractors will spend their contracted amounts equally throughout the life of the contract period. A Contractor shall spend no more than 35% of total funds in any given quarter or 80% of funds prior to the start of the 4<sup>th</sup> quarter of the contract.
  - B. Requests to spend more than 35% of the total contract value in any given quarter or 80% of funds prior to the start of the 4<sup>th</sup> quarter of the contract must be submitted via electronic mail to the County Program Contact as designated on the Face Sheet of this agreement, with detailed reason for the request and is subject to the County Human Services Director’s approval.
  - C. Capital contracts are not subject to this contract provision.

3. Payment Procedures:

- A. Requests for reimbursement by the Contractor shall be submitted no more than once per month using the invoice form provided by the County.
- B. At the Contractor's first request for reimbursement, Yakima County Human Services will require detailed back-up documentation for all expenditures. On subsequent invoices, the monthly activity report and a printout from the Contractor's accounting system listing the expenditures charged against the contract will be acceptable. All back-up documentation must be available to the County and all other auditors, upon request. Reimbursement of expenditures for staff time spent on more than one source will require timesheets reflecting hours charged to the contract
- C. Monthly invoices and documentation must be submitted as follows:
- Electronically: Submitted electronic invoices must be provided to your Fiscal Contract Representative contact designated on the Face Sheet of this agreement at the Yakima County Human Services Department. Electronic invoices must be submitted no later than the 10<sup>th</sup> of the month. If the 10<sup>th</sup> falls on a Saturday, invoices must be received by close of business the preceding Friday. If the 10<sup>th</sup> falls on a Sunday, invoices must be received by close of business the following Monday. For expenses incurred during the month of June, the reimbursement request shall be submitted on or before the 8<sup>th</sup> of July.
  - Original invoice via delivery: A signed original hard copy of the invoice must be submitted to Human Services The signed original invoice must be received no later than the 10<sup>th</sup> of the month to be paid on the County's next scheduled warrant date at the following address:
- Yakima County Human Services  
128 N. 2<sup>nd</sup> Street, Room 102  
Yakima, WA 98901
- D. All late invoices will not be paid until the following month; The decision to approve or deny payment of claims for services submitted more than 60 days after the end of the end of the invoice period shall rest solely with the Human Services Director; the Director's decision shall be final and not capable of right to appeal.

- E. Submitted invoices must explicitly allocate costs by contracted line items. The Contractor is responsible for ensuring submitted cost documentation is clearly associated with contracted line items. Invoices not meeting this requirement will be returned for correction (All submission deadlines still apply to invoices in need of correction).
- F. Invoices must be submitted with appropriate supporting documentation, including copies of receipts, as well as invoices and time and effort tracking as directed by the County's Fiscal Contact as designated of the Face Sheet of this agreement.
- G. Submitted costs ineligible for reimbursement or not properly supported will be deducted from the Contractor's reimbursement. Contractor will be provided a summary of deductions and may opt to submit a supplemental invoice providing additional documentation before the next month's invoicing deadline for these costs only. Should a contractor opt not to re-invoice, these costs will be considered void as of the close of the next invoicing period.
- H. Contractor may request a budget line item be adjusted by up to 10% of the total annual amount between line items. Unless otherwise restricted by funding authorities, the contractor may request costs be moved between existing contractual line items but may not deviate from the contractual budget by more than 10%. This request must be made in writing, is subject to approval by the Yakima County Human Services Director and shall not be construed to allow any modification contrary to other contract requirements in the General Terms, Special Terms, or referenced contractual documents.
- I. All program or billing related questions must be submitted to your agency's designated program manager directly at the Yakima County Human Services Department.