Yakima County Homeless Coalition

Emily Burgess
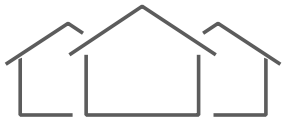
PERFORMANCE MANAGER

NOV 17 2020

Washington State Department of Commerce

We strengthen communities
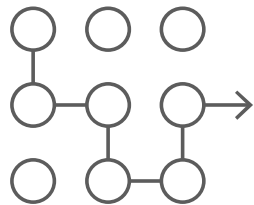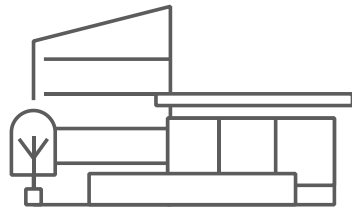
HOUSING HOMELESSNESS

INFRASTRUCTURE

BUSINESS ASSISTANCE

ENERGY
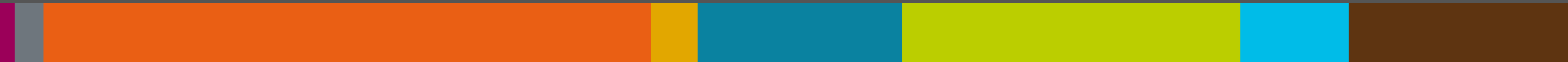
PLANNING

COMMUNITY FACILITIES

CRIME VICTIMS & PUBLIC SAFETY

COMMUNITY SERVICES

Homeless System Performance Overview

Homeless System Performance Overview

- System Volume

- Length of Time Homeless

- Exits to Permanent Housing

- Returns to Homelessness

- System Prioritization

Homeless System Performance Overview

- **System Volume**
- **Context!**
- **Project Entries**
  - Emergency Shelter
  - Transitional Housing
  - Rapid Re-Housing
  - All Permanent Housing Types
  - Homelessness Prevention
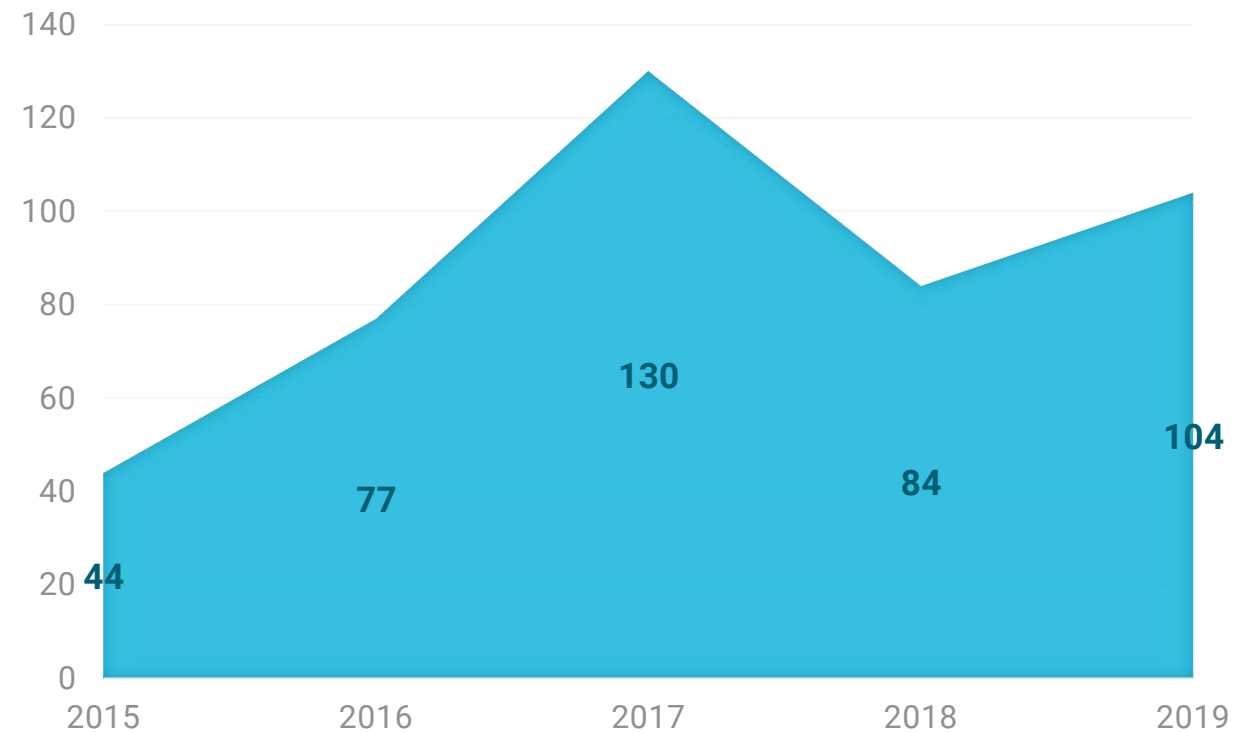

Area chart of project entries by year: 1406 (2015), 2120 (2016), 2807 (2017), 2141 (2018), 1706 (2019).
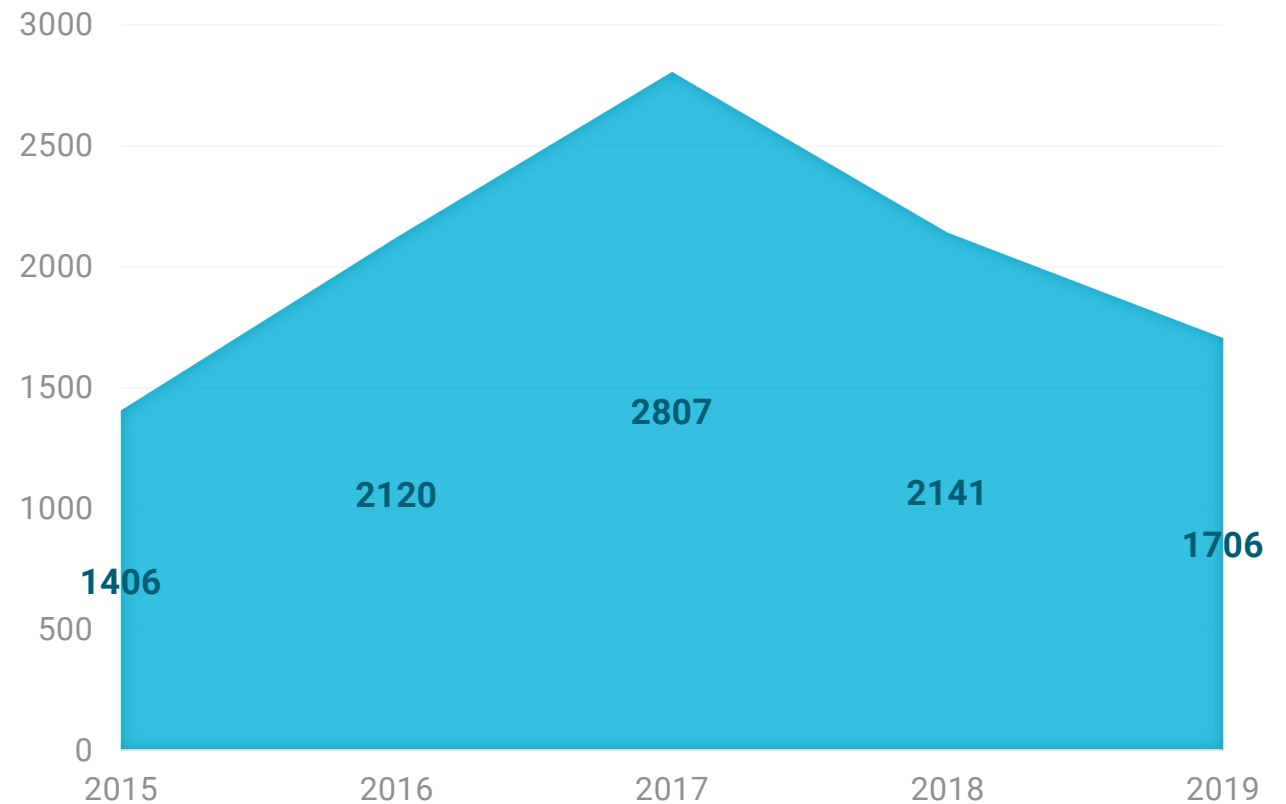
Homeless System Performance Overview

- Length of Time Homeless
- Days

Homeless System Performance Overview

- Exits to Permanent Housing

- Project Exits
  - Emergency Shelter
  - Transitional Housing
  - Rapid Re-Housing
  - All Permanent Housing Types

- Rental Vacancy Rates

Exits: 2015: 36, 2016: 41, 2017: 35, 2018: 33, 2019: 30
Vacancy Rate: 2015: 4.2, 2016: 2, 2017: 1, 2018: 0.8, 2019: 4.4

Legend: Exits, Vacancy Rate
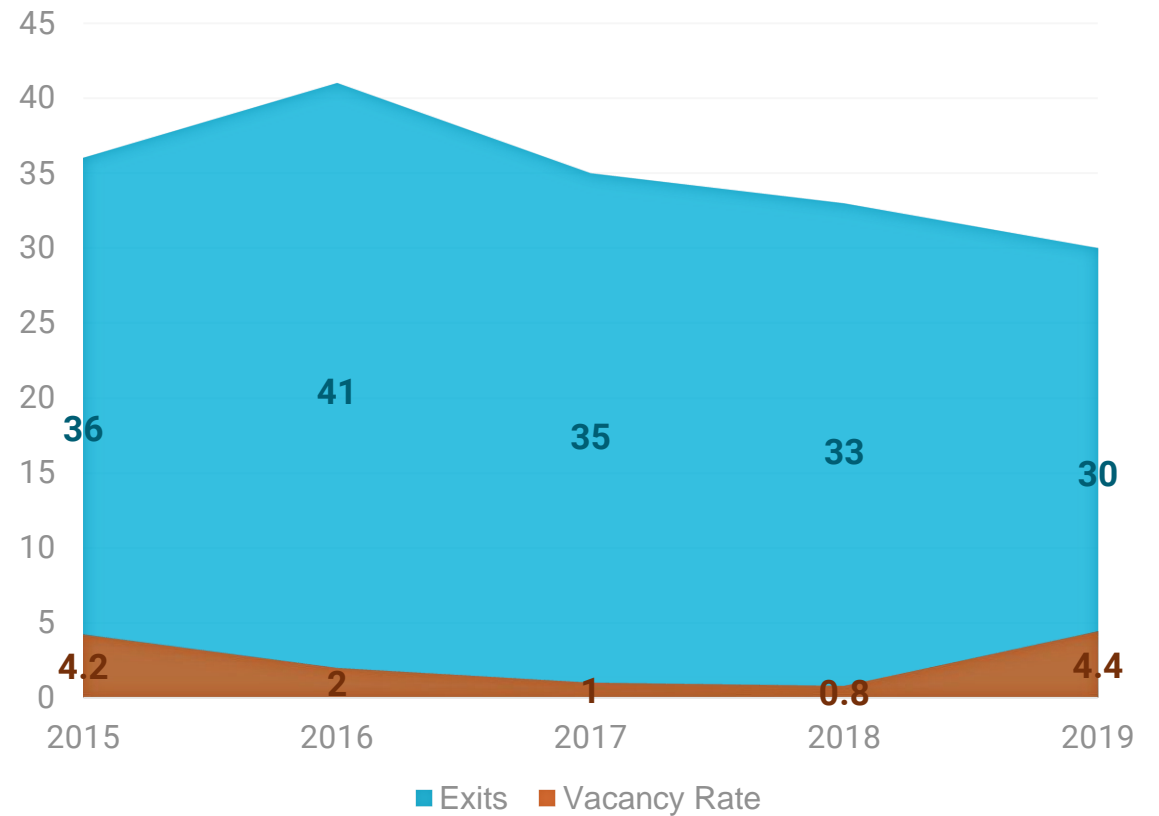
Homeless System Performance Overview

- Returns to Homelessness
- Exited to permanent housing 2 years ago
- Has since re-entered system
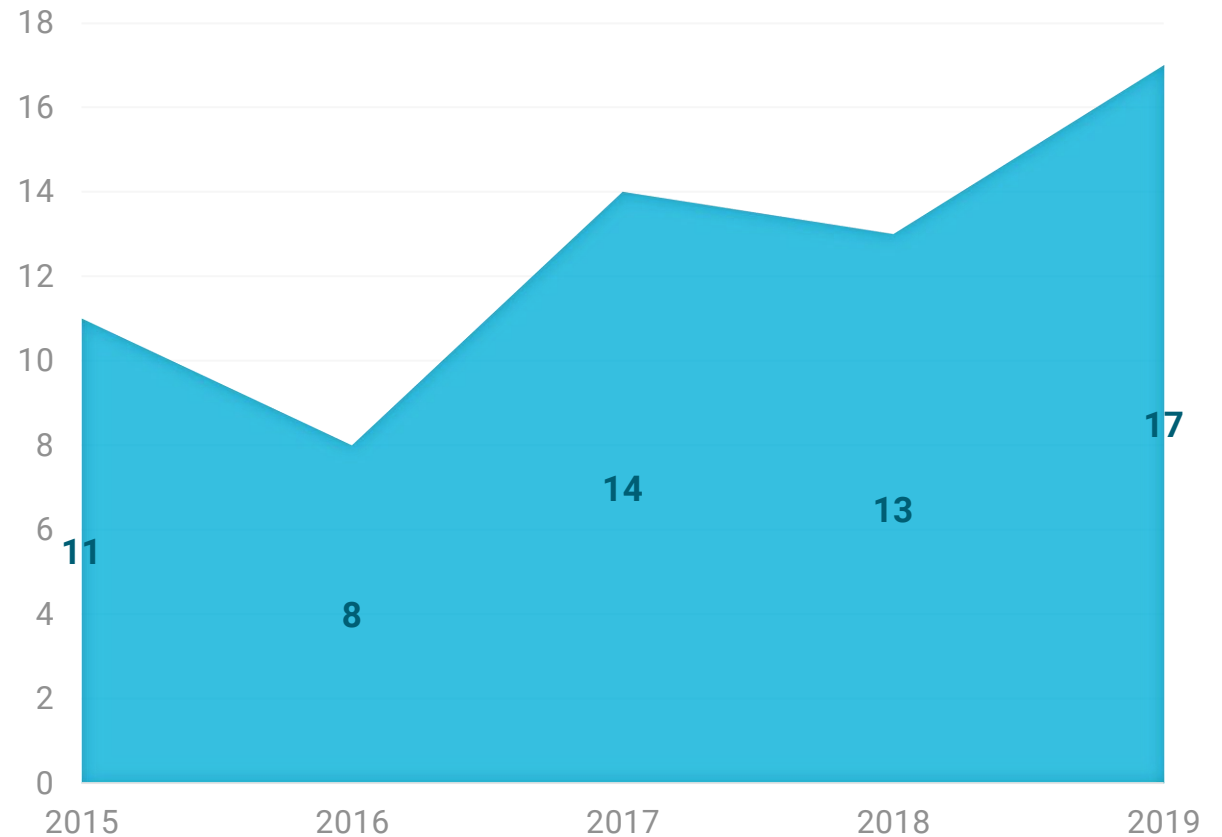
Homeless System Performance Overview

- System Prioritization
- Recent History of Unsheltered Homelessness or Fleeing Violence
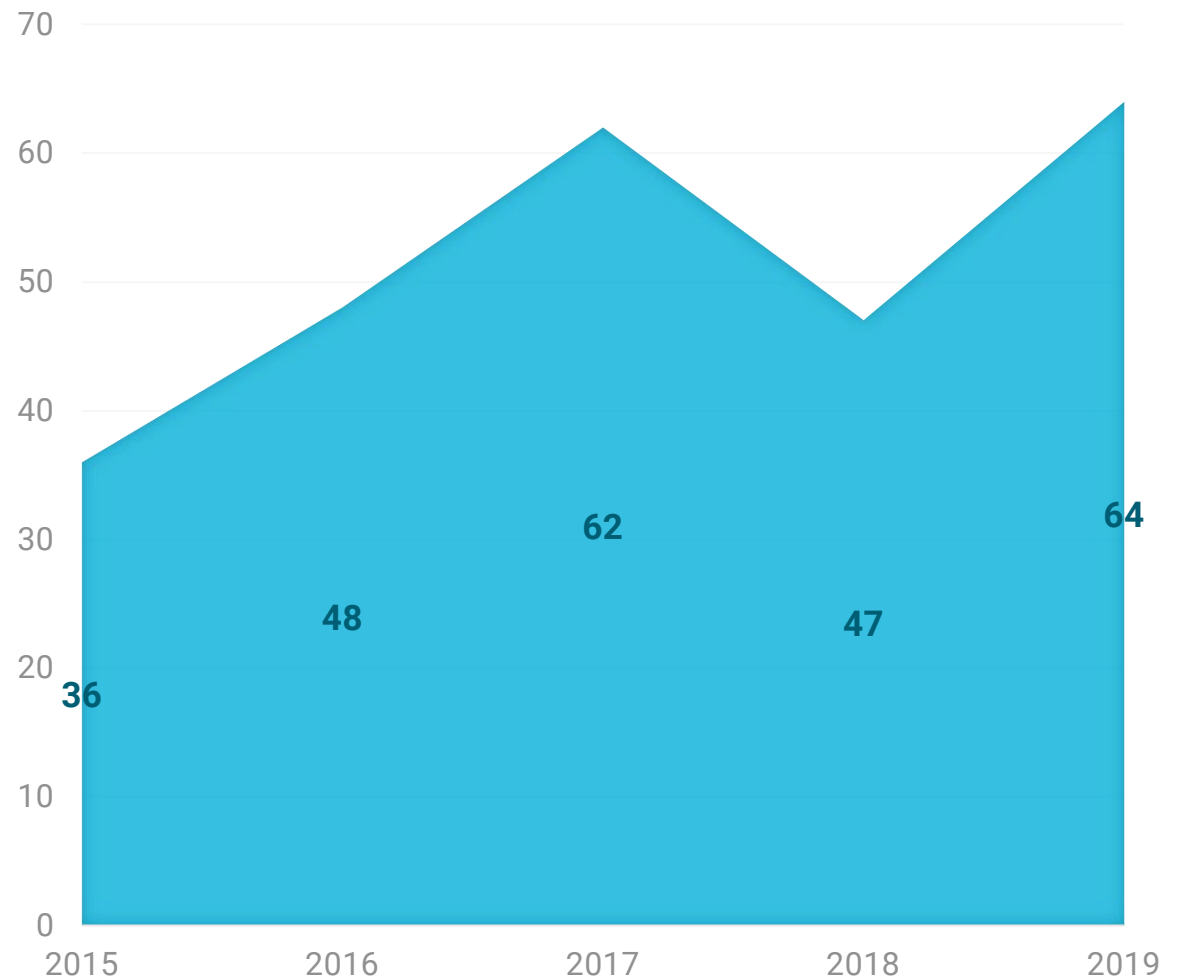
Homeless System Performance Overview

LOTH & Prioritization: Similar pattern, more variation

Exit to PH and Returns: Steady over past three years, but going in the wrong direction

What do you see?

Deep Dive: Exits to Permanent Housing

2019

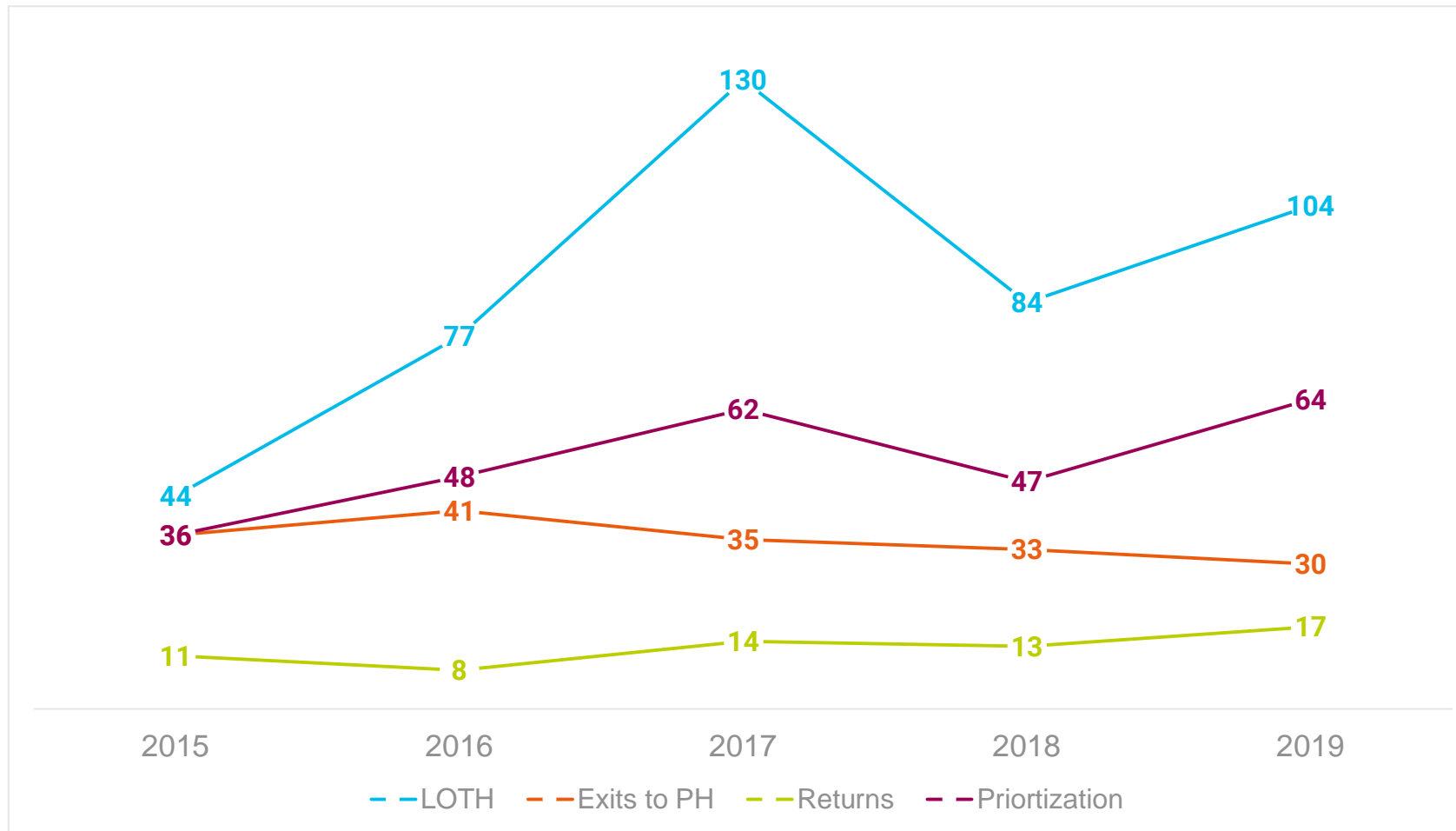| Emergency Shelters Target: 50%	Drop-In Shelters Target: 50%	Transitional Housing Target: 80%	Rapid Re-Housing Target: 80%	Permanent Supportive Housing | Target: 95%
19%	2%	71%	59%	97%

2020

Emergency Shelters Target: 50%	Drop-In Shelters Target: 50%	Transitional Housing Target: 80%	Rapid Re-Housing Target: 80%	Permanent Supportive Housing | Target: 95%
19%	4%	64%	65%	97%

2021 *Q1 Only*

Emergency Shelters Target: 50%	Drop-In Shelters Target: 50%	Transitional Housing Target: 80%	Rapid Re-Housing Target: 80%	Permanent Supportive Housing | Target: 95%
9%	13%	80%	66%	97%

Variables & Context

- System Volume
- Local Prioritization Policies
- Inventory: Changes. Mix and Beds
- Data Quality
- What else?

Homeless System Performance Overview

County / Region	Number of Clients (unduplicated)	System Prioritization	RRH Exits to PH	PSH Exits to or Retention of PH
Yakima	475	59%	66%	97%
Kitsap	523	37%	71%	92%
Thurston	560	44%	79%	99%
Benton & Franklin	388	28%	92%	100%
Whatcom	871	37%	58%	98%

Because of the many variables we just discussed and because each community has established performance benchmarks using local baseline data, we advise against comparing the performance outcomes of different counties.

Data Quality Recommendations

Inactive Contacts line

Q1 2021: 92.9%

92.9%

76.9%

73.0%

65.9%

42.2%

35.3%   36.4%   36.0%

9.5%

Q4 2019: 9.5%

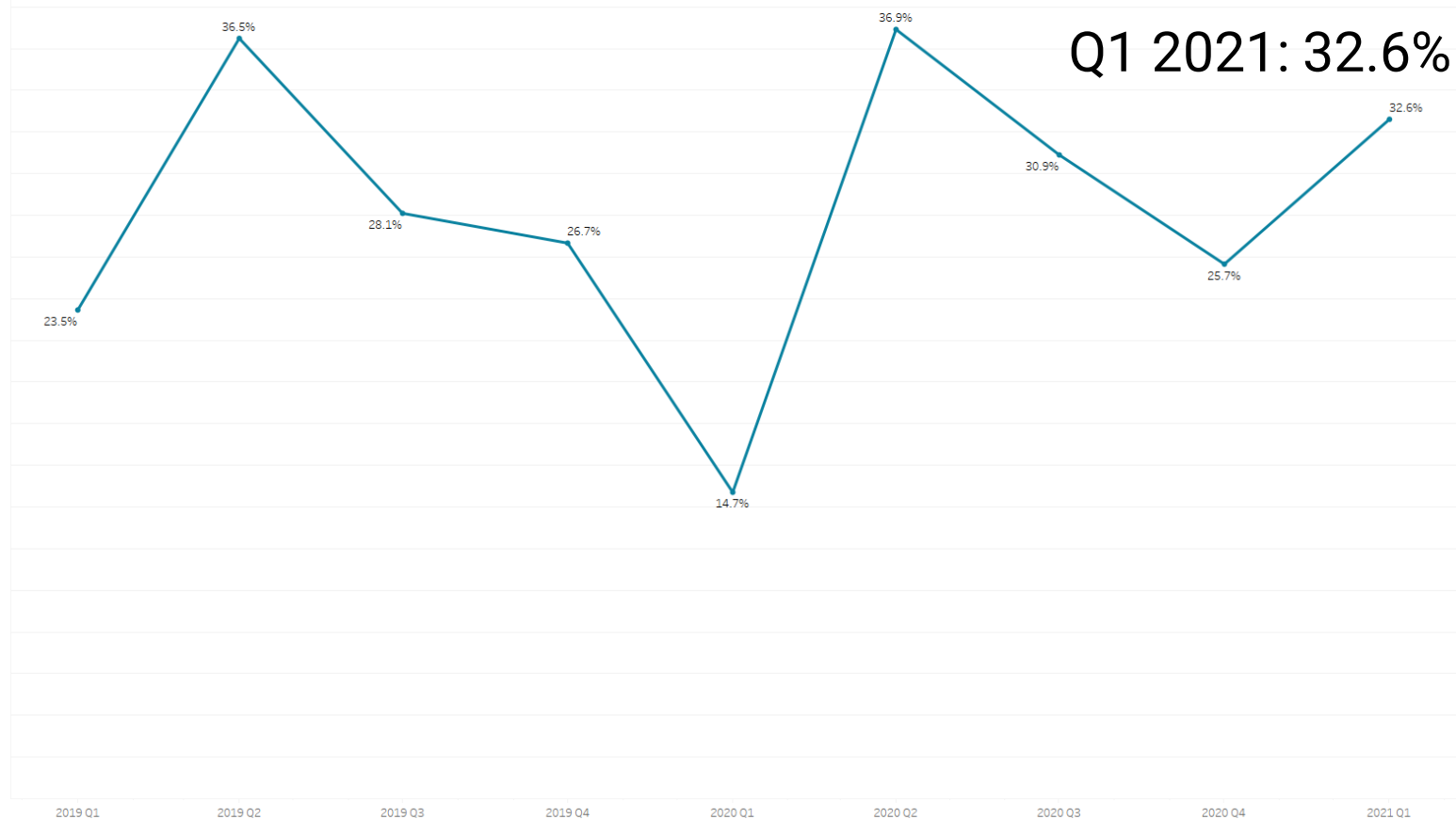| 2019 Q1 | 2019 Q2 | 2019 Q3 | 2019 Q4 | 2020 Q1 | 2020 Q2 | 2020 Q3 | 2020 Q4 | 2021 Q1 |

The trend of Inactive Contact Error Rate for Fiscal Quarter1 Quarter. The data is filtered on Programs Project Type Code (group) and Action (Agencies County1). The Programs Project Type Code (group) filter excludes Coordinated Assessment, Coordinated Entry, Day Shelter, Other and Services Only. The Action (Agencies County1) filter keeps 1 member.

- Overall, Yakima providers are improving data quality! ☺
- % Clients in Street Outreach and Night by Night projects with no "HMIS action" for 90 days.
- Make sure follow up contacts are recorded or clients are being exited.
- Can effect CE data management and system performance measures

Data Quality Recommendations

Prior liv sit = dest line

Q1 2021: 32.6%

23.5%
36.5%
28.1%
26.7%
14.7%
36.9%
30.9%
25.7%
32.6%

2019 Q1   2019 Q2   2019 Q3   2019 Q4   2020 Q1   2020 Q2   2020 Q3   2020 Q4   2021 Q1

The trend of Prior Living Situation = Destination for Fiscal Quarter1 Quarter. The data is filtered on Programs Project Type Code (group) and Action (Agencies County1). The Programs Project Type Code (group) filter excludes Coordinated Assessment, Coordinated Entry, Day Shelter, Other and Services Only. The Action (Agencies County1) filter keeps 1 member.
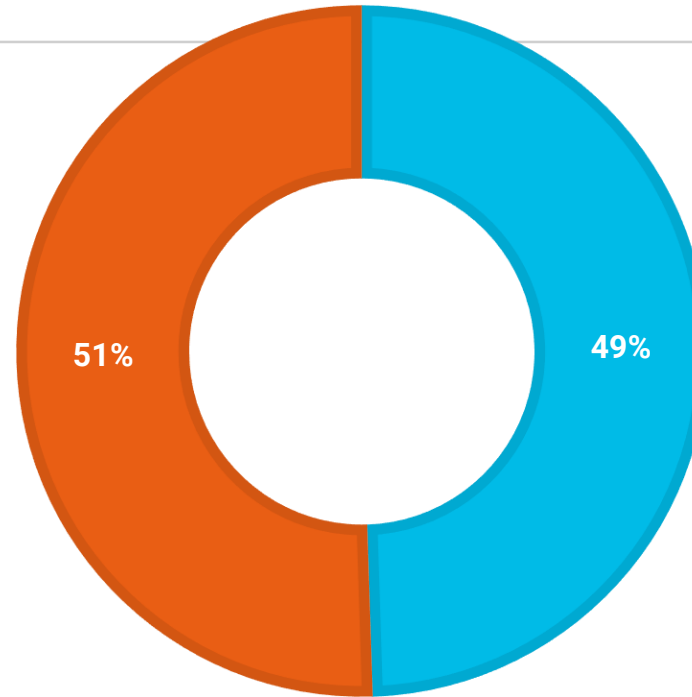
- Prior living situations are matching exit destinations at a high rate.
- Double check that clients are having accurate exit destinations entered.
- Sometimes people do this when they don't have the correct destination data! No-no!

Clients served in the last quarter

ETHNICITY

■ Hispanic / Latinx   ■ Non-Hispanic / Non- Latinx

RACE

■ AI/AN ■ Black or African Amercian ■ Multi-Racial ■ White

10%

4%

3%

83%

51%

49%
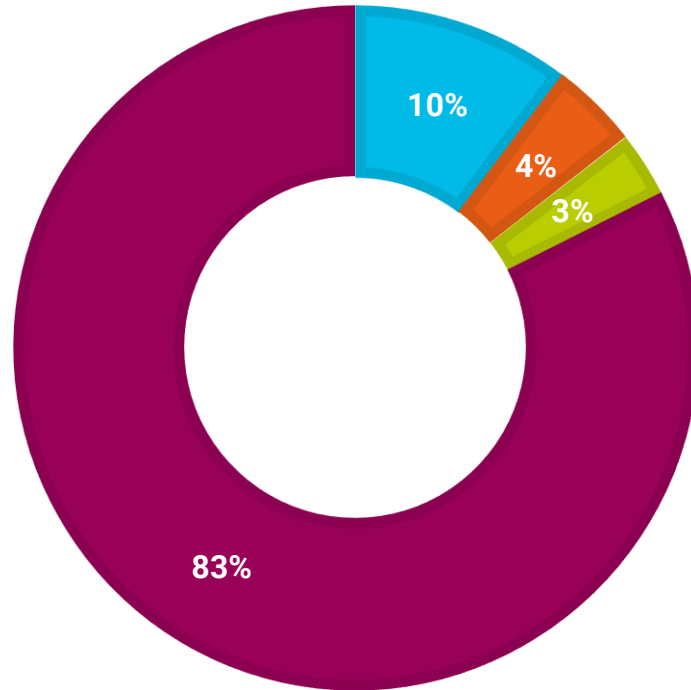
Community Data:

2 % Black or African American

7% AI/AN

63% Hispanic / Latinx

Clients entered in the last quarter

- 21% are violence survivors, of which 38% are currently fleeing violence.

- 40% report a mental health issue.

- 40% report a substance use issue. This is includes alcohol use, drug use and both.
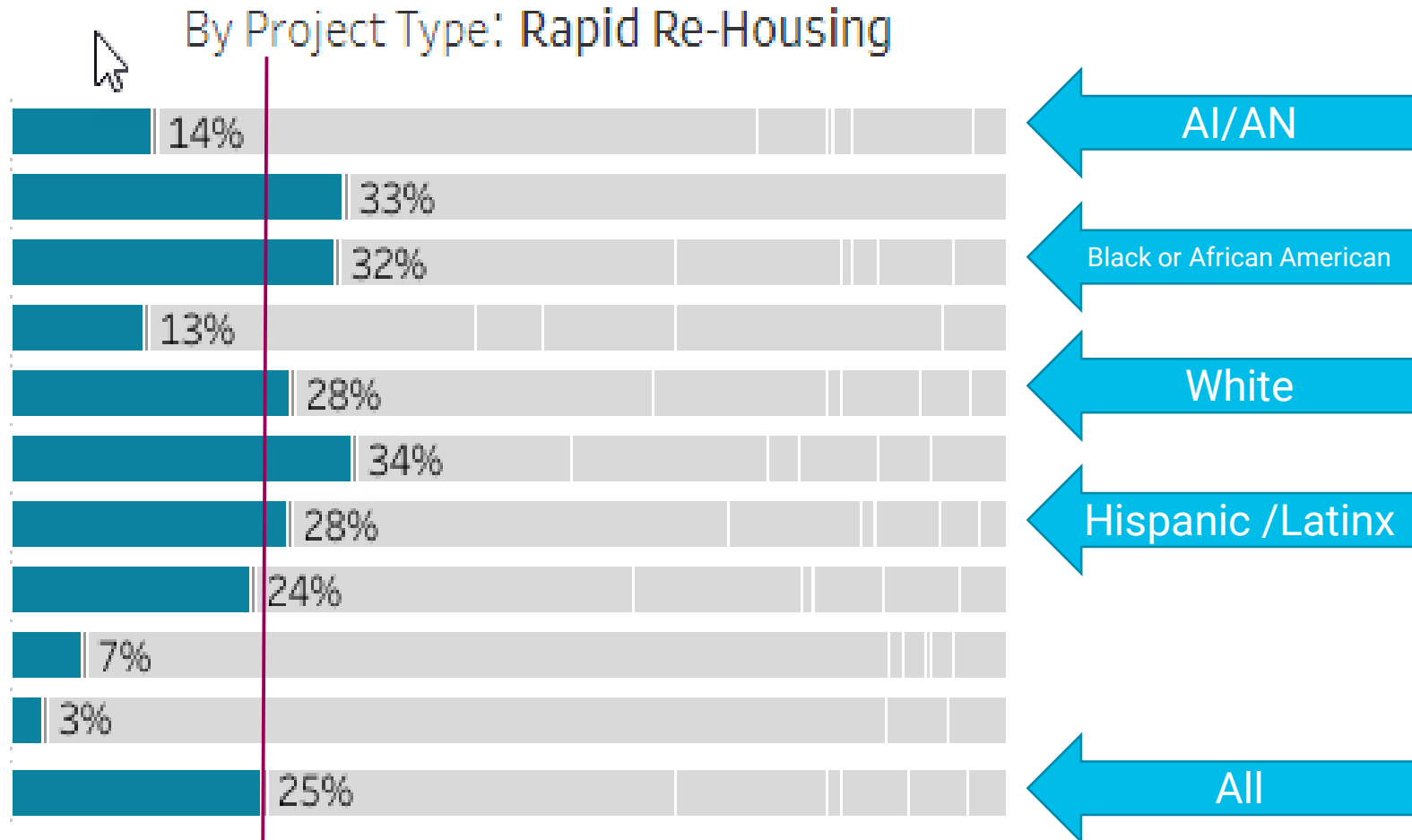
- 26% report a chronic health condition.

Equitable Access & Outcomes

- How long are people homeless before they enter our system?

- Median Days Homeless prior to project involvement
  - Black or African American: 128 days
  - AI/AN: 112 days
  - Multi-Racial: 218 days
  - Hispanic or Latinx: 62 days
  - White: 104 days
  - Average: 104 days

Equitable Access & Outcomes

- How long are people in our projects before they are housed?

- Median Days Enrolled before Housing Placement
  - Black or African American: 13 days
  - AI/AN: 33 days
  - Multi-Racial: 27 days
  - Hispanic or Latinx: 46 days
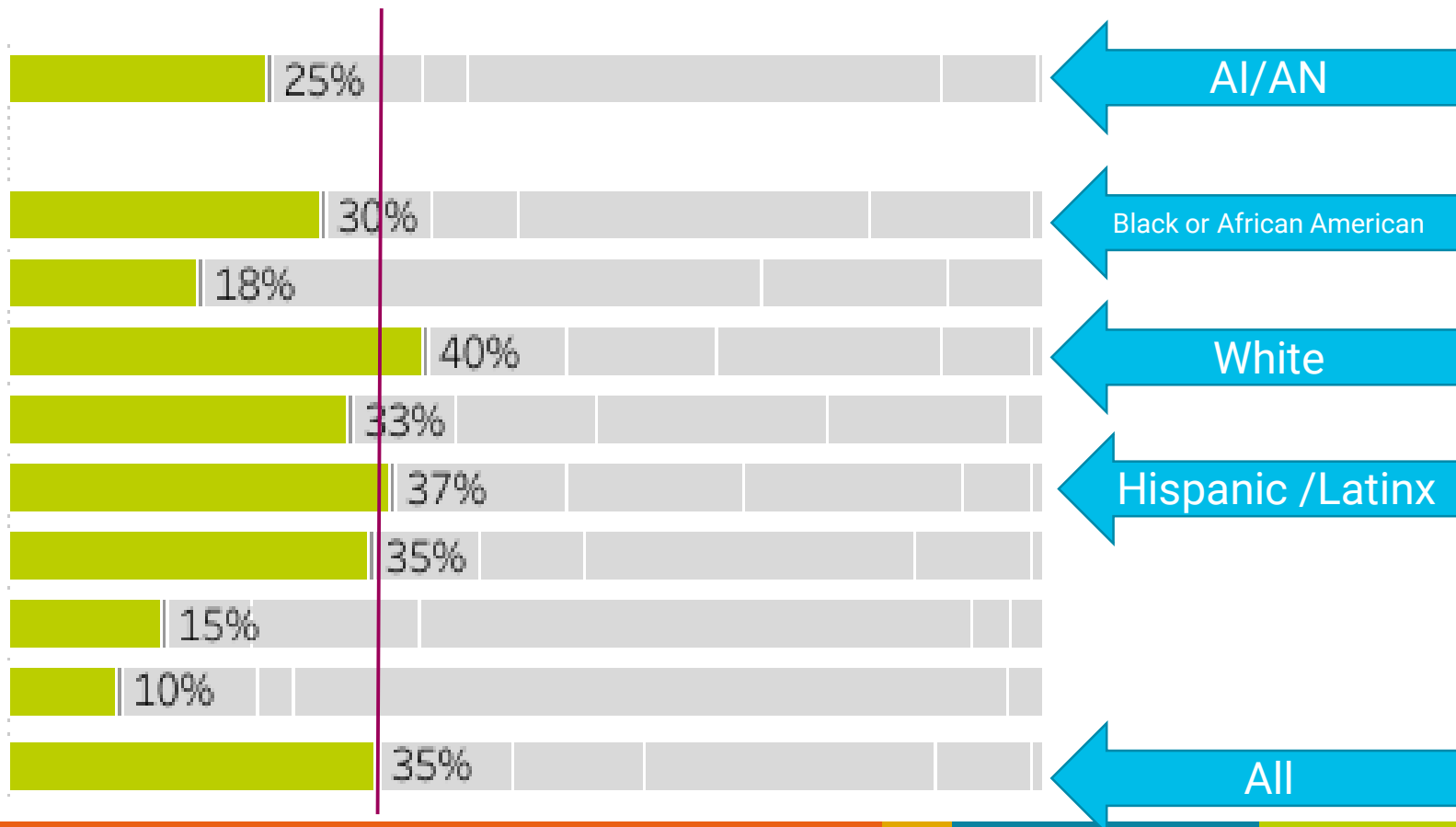 - White: 35 days
  - Average: 33 days

Equitable Access & Outcomes

By Project Type: Rapid Re-Housing

Enrollments in Rapid Rehousing by race and ethnicity

- AI/AN — 14%
- 33%
- Black or African American — 32%
- 13%
- White — 28%
- 34%
- Hispanic /Latinx — 28%
- 24%
- 7%
- 3%
- All — 25%

Equitable Access & Outcomes

By Exit Destination: Permanent Housing

Exits to Permanent Destinations by race and ethnicity

- AI/AN — 25%
- Black or African American — 30%
- 18%
- White — 40%
- 33%
- Hispanic /Latinx — 37%
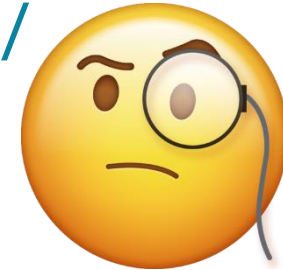- 35%
- 15%
- 10%
- All — 35%

Equitable Access & Outcomes

Returns to Homelessness by race and ethnicity
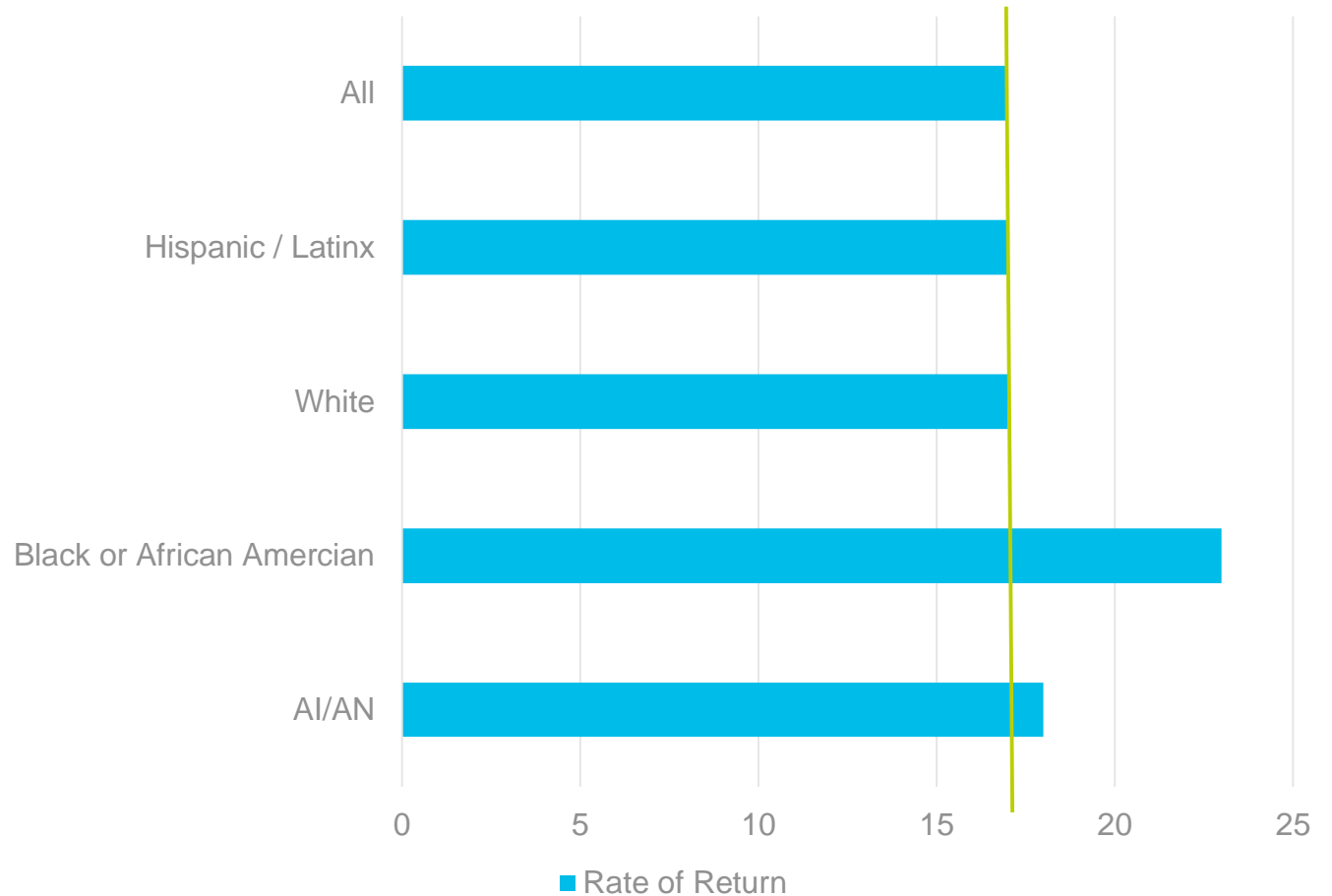
Questions and Discussion

- What did you notice?
- What are you curious about?
- Next steps?

- https://public.tableau.com/profile/comhau#!/

Thank you!

Emily Burgess

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